

Applause® August 2009

get it free

WITH YOUR ORDER

July 16 - Aug. 15, 2009



Mary Kay® After-Sun Replenishing Gel

This ultralight, cool blue gel is a soothing sensation. It's your BizBuilders bonus starting with a \$400 wholesale Section 1 order.

Color Cards/Women's Eau de Toilette Sampler Cards

Revised Color Cards feature color samplers and application instructions and are great for skin care classes and handing out on the go. The Women's Eau de Toilette Sampler Card introduces your customers to light fragrance options. One pack of five each of Color Cards in Reds, Metals and Pinks plus a pack of six Women's Eau de Toilette Sampler Cards are your BizBuilders bonus starting with a \$600 wholesale Section 1 order.





Mary Kay® Brush Collection

This collection of five professional-quality brushes housed in a ready-to-travel, tri-fold organizer makes any woman feel like a makeup artist. It's your BizBuilders bonus starting with a \$1,200 wholesale Section 1 order.



New Lip Balm Makes a Big Impact

Look out competition! New regular-line Many Kay® Tinted Lip Balm Sunscreen SPF 15* offers moisture, protection and color in one outstanding formula. Combined with a Mary Kay® Mineral Bronzing Powder and a Mary Kay® mascara, you can create Two-Minute Looks at great values.

*Over-the-counter drug product

For more details on BizBuilders bonuses, see Page 27.





EXPERT ADVICE From Yvette Franco, Vice President of U.S. Marketing.

Why **lip balms**? And why **now**?

To put it simply, lip balm products are hot, making this the prime time for the Company to offer Mary Kay® Tinted Lip Balm Sunscreen SPF 15*! Lip balm is the fastest-growing lip product category, and that trend is expected to continue. Now you can offer them too!

According to expert research, women ranked lip moisturizer as their "must-have" beauty product, placing it above eyeliner, perfume, concealer, lip gloss, blush and eye color. This all leads to strong sales potential and indicates a hungry appetite for Mary Kay® Tinted Lip Balm Sunscreen SPF 15* among your customers.

Who wants it?

Mary Kay® Tinted Lip Balm Sunscreen SPF 15* addresses an unmet lip color product need in the Mary Kay® lip category. Women are seeking multifunctional products like this one that provide color, sunscreen protection, moisturization and good-for-your-skin ingredients. Busy women who want to simplify their lives are going to love this product because it's quick, easy to apply and looks great. It's perfect for those who want an alternative to a lipstick or lip gloss product. And it appeals to younger women who don't need or want heavy color on the lips. The beauty of lip balm is that it's quick, functional and gorgeous by itself! (Remember, not all women are created equal, and not every woman wants full color on her lips.) This product gives your customers another option for beautiful, healthy-looking lips.

Plus, with jojoba oil, shea butter and vitamins A and C, your customers will find the botanical-enriched ingredients they're looking for. It provides excellent sunscreen protection for those who spend time outdoors, and it offers vitamin-enriched moisturization to keep your lips looking healthy. Mary Kay® Tinted Lip Balm Sunscreen SPF 15* is certainly what women want! ■





Other Products to **Promote** With Lip Balm

You can offer this summer's Two-Minute Looks featuring a Mary Kay® Tinted Lip Balm Sunscreen SPF 15*, a Mary Kay® Mineral Bronzing Powder, a Mary Kay® mascara and free bag while supplies last. See Page 9 of this Applause® magazine for details. Remember, bronzers can be used as eye and cheek colors and for contouring. These looks offer modern, fast makeup looks that help busy women get out of the door quickly – the "must-haves" for every day.

Quick Lip Tip

The lips are one of our most exposed skin areas and, as a result, can be very vulnerable. Because lips have a thinner protective barrier than other areas, they tend to dry out more quickly. Be sure to take extra precautions to keep lips soft and healthy, such as drinking plenty of water and keeping them protected.

Miracles Happen!

The basis for beautiful, glowing and healthy skin

Using the Miracle Set every day can help you achieve smoother, softer, firmer skin with fewer lines and wrinkles. It's never too early or late to start! A multistep approach to combat the signs of aging, the Miracle Set offers 11 benefits in one skin care regimen: cleanse, exfoliate, freshen, hydrate, smooth, firm, soften, protect, energize, rebuild and reduce fine lines and wrinkles. To get the best results from these enriched age-fighters, you should use Miracle Set products together on a daily basis.



TimeWise® Miracle Set, \$90. Add a foundation of your choice starting at \$14.

TimeWise® 3-In-1 Cleanser combines age-fighting benefits plus three essential skin benefits in one product to cleanse, exfoliate and refresh. \$18

TimeWise® Age-Fighting Moisturizer helps guard against free radicals to help skin look and feel smooth and radiant. \$22

Together, TimeWise® Day Solution Sunscreen SPF 25* and TimeWise® Night Solution deliver our exclusive Pronewal® System with crucial protection during the day and boosted renewal at night. \$30 each

A Mary Kay® foundation helps to protect your skin from the environment as it evens skin tone and covers flaws for a healthy, glowing look. **Starting at \$14**

All product prices are suggested retail. *Over-the-counter drug product

find the right shade.

Women want a makeup foundation that suits their lifestyles, their skin types and their skin tones! Is that too much to ask? Of course not! And you have just what they want. With multiple Mary Kay® foundations and formulas in an extensive range of naturallooking shades, you can give your customers the flawless finish they've been looking for. Here are some suggestions for helping did you know? them find the perfect foundation. Mary Kay® Product Central: Foundations Mineral Powder When it comes to recommending a foundation, the "Product Central" section of the Foundation is Mary Kay InTouch® Web site is your one-stop learning tool for becoming a foundation becoming the expert – whether your customers need extra coverage or prefer a weightless powder. foundation of Under "Products," select **Product Central** > **Comparison and Shade Conversion** choice for Charts. This will link you directly to a newly updated Foundation Comparison Chart many of your and new shade charts that can assist in recommending the right shade. Also, when customers. you select a foundation product, you'll see links to information specifically about that product, such as: Shades

Application Want More Selling Tips?

Claims and Benefits Ingredients

Product Characteristics Target Customer

Under "Want More Selling Tips?" click on "Tips for Finding the Right Shade" to learn how to do "stripe tests" on the jawline and how to use the Mary Kay® Foundation Shade Selector that came with your Starter Kit.

Sampling

But don't leave it at that! If your customer prefers Mary Kay® Medium-Coverage or Full-Coverage Foundation, you can offer her several foundation shade samplers to try so she can experiment for herself and select the shade that works best for her.

For other foundations, do your best to help her select the shade that best matches her skin tone with the tools mentioned above. It's important to keep in mind that the shadematching charts provided by the Company are designed to find the best match available, but they may not always be a perfect match for a discontinued shade that someone may have used in the past. That's why trial and error is sometimes necessary in helping a woman find her personal foundation shade preference.

Satisfaction Guarantee

If your customer is not fully satisfied by her foundation shade purchase, then remind her about the Mary Kay 100 percent satisfaction guarantee. Offer her a different shade to try or simply return her product. That's the best Golden Rule customer service you can provide, assuming she does not find a foundation that suits her needs.

But in all likelihood, your customers will appreciate the "above-and-beyond" service you've offered and will return to you again and again for their makeup and skin care needs. Just remember, foundation matching is a matter of "trying until you get it right," and that will help you cultivate customers for life!



help make the sale with these

business boosters.



> The Look Combines Fall and Holiday With a Twist

And we mean literally! The front of the fall/holiday issue of *The Look* opens by sharing beautifully romantic fall makeup trends. Then, you can flip the book over (and upside down) to peruse a festive holidaythemed gift guide! This exciting "twist" to The Look gives your customers two distinct product sections to shop from during the quarter. And marketing research shows this type of flip catalog is very popular with consumers! Inside, Preferred Customers also will find:

- A dual BeautiSeal sampler featuring both Belara® and Bella Belara® Eau de Parfum fragrances.
- Limited-edition romantic makeup collections to match this season's fashion trends that explore soft, feminine patterns and textures plus on-trend makeup artist looks.
- A new regular-line TimeWise® product that focuses on making skin appear lifted and firmed.
- The travel-sized Satin Hands® Pampering Set you can offer as the Fall/Holiday 2009 gift with purchase with a \$40 or more suggested retail purchase (excluding tax).
- Holiday gift ideas with products and prices for everyone.

Preferred Customer Enrollment:

July 16 – Aug. 15 Begins mailing: Sept. 25* Cost per customer: 65 cents

From July 16 to Sept. 15, you also can enroll your customers to receive the fall/holiday Ultimate Gift Guide Month 2 mailer for 40 cents per customer. It will begin mailing Nov. 2.*

*Allow seven to 10 days for delivery.

Buy a Set

Get a Free Mini Hand Cream!

Passing on great values is a sure way to build customer loyalty! During the Summer 2009 quarter, every retail-sized Satin Hands® Pampering Set (\$30 suggested retail) you order will include a free mini Satin Hands® Hand Cream for keeping hands in tip-top shape this summer. Values like these can help you give your customers even more bang for their buck!





Choose Your Color!

The Virtual Makeover lets your customers play makeup artist using any color combinations they prefer — and all for free! And new on-trend Makeup Artist Looks shown in *The Look* are available to view and "try on"! With hairstyle options and the new bridal section, your customers can experience hours of makeup fun. But the key to selling is follow-up! You can ask your customers if they'd like to sample looks they've tried. Don't leave potential sales unturned!





Seven New Color Cards to Share

A total of seven revised Mary Kay® Color Cards including color rubs are now available! With an improved trifold design, each card is named for the lipstick shade family with which it corresponds. Includes samplers of three eye shades, one cheek shade and one lipstick shade, plus application techniques. Available in Berries, Chocolates, Reds, Metals, Pinks, Neutrals and Tawnies. Pk./five, \$1.50

Skip the Plastic.

Now you can offer your customers and hostesses these environment-friendly, reusable shopping bags as special gifts or incentives anytime! Beginning June 16, Mary Kay® Pink Doing GreenSM bags will be available on Section 2 of the Consultant order form for \$1.50 each. The versatile and compact bags can be used for shopping at local stores or for toting Mary Kay® products on the go. Why not use them to show your green side?



\$1.50 each

The Eyes Have It.

Customers are sure to love the Summer 2009 gift with purchase – the mirrored Mary Kay® Mini Mineral Eye Color Quad that includes .02 oz. fill weights of Honey Spice,



Sienna, Blue Metal and Vintage Gold, plus an applicator. Application instructions along with eye diagrams for multiple natural and classic eye color looks are printed on an insert card. Available while supplies last on Section 2 of the June 16 Consultant order form, you can offer them free to customers who purchase \$40 suggested retail (excluding tax) or more. Pk./five, \$20





You'll soon have an exciting and updated hostess program to promote! You'll learn at Seminar how you'll have more rewards than ever to offer hostesses and a new look and feel to materials that will really grab their attention! Remember, marketing research shows that women today want free product, and they want to support a greater cause. So the goal is to give your hostesses what they want and you the materials to help book even more parties.

With these exciting enhancements coming, the Pamper Me Set will be the last quarterly hostess gift offered for your purchase. It includes an eye mask, socks and a neck pillow with an adorable matching pink and black tote. It's perfect for those who host parties (with \$200 in total sales and one booking). Available on Section 2 of the Consultant order form. **\$15**, while supplies last



more than ever, now is the time to step up.

Have you ever allowed yourself to wonder what it would be like to use all the gifts you've been given? Have you at some point imagined yourself leading a group of women toward their highest potential? Coaching, nurturing, helping them to develop their personal and professional skills, even as you become all that you, too, are meant to be? Have you dreamed of building your business and receiving the recognition you deserve - onstage at Seminar - in front of Mary Kay sisters who "knew you could do it"?

Then now is the time to shine as a Mary Kay Independent Sales Director, when you can receive special recognition for debuting under new criteria by Nov. 30. When you meet the new requirements by that date, you'll be a Class of 2010 Super Star and have the opportunity to celebrate with your sister Independent Sales Directors at an exclusive luncheon at Leadership Conference 2010. (You can still realize your leadership dream by debuting under the current requirements before Jan. 1, when the new requirements become mandatory.) Either way, you'll be enriching women's lives! Mary Kay Ash said, "I believe that there has never been a more satisfying or more rewarding career than that of a Mary Kay Independent Sales Director. Helping other women to achieve their hearts' desires while you make your own dreams come true is the kind of job every woman wants to have."

Once you assume the title role of mentor and business development "expert," you'll find doors opening to you that previously did not. Earning commissions is only one beautiful aspect of achieving Independent Sales Director. There's so much more! Do you have questions and concerns about whether you're up to the challenge? Just keep reminding yourself that you won't be walking alone. You'll be learning new ways to prosper in every area of your abundant life from Mary Kay independent sales force leaders with proven sales and human relations skills. Education and support are a significant part of your Independent Sales Director journey.

Don't wait to send in your Independent Sales Director Commitment Form. There's a whole wide world of opportunity waiting for those who want to experience more, learn more and make an impact on more lives than ever before. We believe in you. Is there any reason why you shouldn't believe in yourself? To start learning more now, talk to your Independent Sales Director and visit the Mary Kay InTouch® Web site.



achieving the next step: what's in it for you?

Are you up to the challenge? Independent Sales Directors who debut from Aug. 1, 2009, through Dec. 1, 2009, and who attend Leadership Conference 2010 will receive a special seat cover and early admittance to each general session along with their Independent Senior Sales Directors. Plus, new Sales Directors will receive the zebra-accented wrap awarded to Sales Directors at Seminar 2010. Sales Directors who debut from Aug. 1, 2009, through Dec. 1, 2009, using the new Sales Director-in-Qualification requirements will receive the above-mentioned prizes, an invitation to the Leadership Conference 2010 luncheon and be Class of 2010 Super Stars.

Arriving at this important milestone requires dedication and hard work as well as a vision for your future as you define it! Consider how making the extra effort can reward you now and in the years to come:

- You'll earn a commission on every sale your unit members make, plus you'll be eligible for "extras" such as Star Sales Director bonuses and Personal Recruiting bonuses.
- You'll be entitled to wear the exclusive Independent Sales Director suit.
- You'll attend Leadership Conference. an event open only to Independent Sales Directors.
- You'll learn how to coach others to greatness, even as you grow your own skills and abilities more than you ever dreamed possible.

- You'll receive unparalleled mentoring from women who have proven their leadership expertise and are just waiting to share it with you.
- You'll discover paychecks of the heart as you nurture and encourage women who look to you for information, inspiration and insight.
- You'll immediately have access to a world of educational tools the Company makes available only to Independent Sales Directors.
- You'll begin to envision a bold new horizon that has no limits – a journey that can take you all the way to Independent National Sales Director!

this summer's beauty survival kit

This summer is all about easygoing, natural-looking beauty! With Mary Kay® Two-Minute Look Collections, you get everything you need for a ready-to-go look. These collections feature what makeup artists say are three must-have beauty products for a quick but

polished look - so you can spend less time getting ready and more time having fun!



Mary Kay® Tinted Lip Balm Sunscreen SPF 15* in Apricot on the lips and Mary Kay® Mineral Bronzing Powder in Desert Sun on the cheeks and eyes. Finish with mascara.

Free Cosmetic Bag

What a deal! You'll receive this stylish and conv cosmetic bag with the of a Mary Kay® Tinted Lip Balm Sunscreen SPF Mary Kay® Mineral Bronzing Powder and a Ma mascara of your choice. The black bag feature lining and a zipper pull. Perfect for toting Tw Looks. Grab it and go!

Mary Kay® Mineral **Bronzing Powder**

Your choice of Sandstone (matte), Desert Sun (shimmer), Bronze Diva (matte) or Canyon Gold (shimmer).



Mary Kay® **Tinted** Lip Balm Sunscreen



Mascara

Your choice of:

Mary Kay® Lash Lengthening Mascara™, \$10

Mary Kay® Waterproof Mascara, \$10

Mary Kay® Ultimate Mascara[™], **\$15**

Choose from Black or Black Brown.



Suggested look for

ivory/beige skin tones

Mary Kay® Mineral Bronzing Powder in either Desert Sun (shimmer) or Sandstone (matte). For ivory/beige skin tones. bronzers provide a sun-kissed effect. Shimmer shades provide a golden glow to the face. Mary Kay® Tinted Lip Balm Sunscreen SPF 15* in Blush.

Suggested look for

beige/bronze skin tones

Mary Kay® Mineral Bronzing Powder in either Canyon Gold (shimmer) or Bronze Diva (matte). For darker skin tones, these bronzing powders add warmth to the complexion. The shimmer shades provide a golden veil of illumination. Mary Kay® Tinted Lip Balm Sunscreen SPF 15* in Poppy.

Try It On!

Help your customers choose the right Two-Minute Look for their skin tones with samplers. Keep in mind that Two-Minute Looks are perfect for customers who may prefer a simpler look during the day. When they need an enhanced color look, you can suggest one of the on-trend Makeup Artist Looks featured in the summer issue of The Look!

dazzle with the best of them ... seminar 2010 awards jewelry





Runners-Up

Lemon Quartz Ring

■ 18-karat yellow gold

Square antique-cushion checkerboard quartzApproximately .50 carats of diamonds

Medium Bee Fabulous Diamond Pin

■ 14-karat yellow and white gold

■ 19 round brilliant-cut diamonds

Approximately 1.10 carats



Your Mary Kay business is your galaxy of possibilities because you've made it that way. You've worked hard, and you know there's more effort to come if you want to reach your highest goals among the stars. But oh, the rewards are sweet on the way up, and it's time to start claiming yours today. This is your year to shine, no matter what else is going on in the world. You're your own boss charting your own success, and you see what's possible. The only brighter vision in your universe is the one you'll create on that Seminar stage next year. See yourself in all that glitters ...





Half-Million-Dollar Circle of Achievement and Above



Rhombus Ring

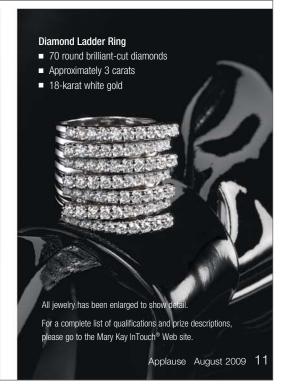
- Step-cut amethyst
- 135 round brilliant-cut diamonds
- Approximately 3 carats
- 18-karat white gold



Flower Garden Ring

- 18-karat white gold
- 99 prong-set round brilliant-cut diamonds
- Approximately 3 carats

(Or you may choose a Home Office Package featuring an Apple iMac, Apple MacBook and an all-in-one printer/copier/fax.)



Congratulations to the winners for April 2009

On-Target Inner/Diamond Circle Independent National Sales Directors become members of the prestigious Diamond Circle when they earn \$200,000 or more and a member of the exclusive Inner Circle when they earn \$325,000 or more in "NSD commissions" during the Seminar contest period. (NSD commissions are comprised of commissions earned on the wholesale production of first-, second-, and third-line offspring units; Top 10 fourth-line and beyond; Elite Executive NSD commissions; NSD commissions on personal units; NSD bonuses for NSD offspring and offspring from personal units for April 2009, NSD bonuses for Star Consultants and NSD commissions earned on all foreign countries for March 2009.) These "NSD commissions" are used to determine NSD ranking for a Seminar year. Congratulations to the following NSDs who are considered on-target from July 1, 2008, through April 30, 2009.

Ruby



Carol Anton

Sapphire



Gayle Gaston

Emerald



Gloria Mayfield Banks

Pearl



Jan Harris

Sh

Doorl

Diamond



Barbara Sunden

On-Target for \$750,000	Inner Circle
Barbara Sunden	. \$774,531.52
Gayle Gaston	686,755.50

On-Target for \$500,000	Inner	Circle
Carol Anton	\$509	,049.4
Karen Piro	418	,648.2

On-	Target for \$325,000	Inner	Circle
Lisa	Madson	\$403	753.82
Jan	Harris	362	135.48

Gloria Mayfield Banks	
Joanne Holman	346,112.08
Darlene Berggren	336,917.59
Kathy Helou	336,534.03
Patricia Rodríguez-Turker	333,764.89
Gloria Castaño	333,059.55
Pat Danforth	327,702.29
Karlee Isenhart	316,435.71
Jana Cox	312,009.31
Cheryl Warfield	311,082.00
Anita Mallory Garrett-Roe	298,024.81

Sonia Páez	271,301.9
On-Target for \$250 000	

Diamond Circle	
Sue Kirkpatrick	\$266,126.19
Stacy James	264,611.40
Sherry Giancristoforo	261,051.4
Halina Rygiel	255,487.30
Cindy Williams	250,527.54
Judie McCoy	243,243.56

SuzAnne Brothers	. 239,487.53
Linda Toupin	. 236,531.34
Julianne Nagle-Hackett	. 231,061.59
Johnnette Shealy	. 231,020.20
Debi Moore	. 228,279.86
Rosa Jackson	. 225,934.70
Pam Gruber	. 224,665.10
Mary Diem	. 218,545.17
Wanda Dalby	. 217,340.45
Pamela Waldrop Shaw	. 216,134.16
Shirley Oppenheimer	. 215,670.85

Evelinda Díaz	213,110.4
On-Target for \$200, Diamond Circle	000
Ronnie D'Esposito Kle	in \$206,294.6
Jackie Swank	199,399.9
Lily Orellana	197 285 7

1-1aiyet iui \$200,000	U
amond Circle	Τá
nnie D'Esposito Klein \$206,294.67	٧a
ckie Swank 199,399.96	Ja
y Orellana 197,285.78	Je
ane Underwood 193,182.38	
nannon Andrews 192,395.47	
yce Z. Grady 187,801.00	
rny Ruckirk 196 460 04	

Anita Tripp Brewton 180,396.2
Dacia Wiegandt 179,388.09
Cindy Fox 177,844.2
Tammy Crayk 176,015.4
Valerie Bagnol 173,240.8
Jamie Cruse-Vrinios 172,353.18
Jeanne Rowland 167,480.13

Monthly Commissions and Bonuses Listed are NSD commissions earned in April by Independent National Sales Directors as defined above plus the following which do not count toward NSD ranking: Sales Director commissions, Personal Team commissions and NSD contest bonuses. Cars, prizes, etc. are not included in these amounts.

Emerald

Ruby Carol Anton** Pat Danforth*. \$62,920 .33.549 33 013 Shirley Oppenheimer .32.175 Wanda Dalby** Karlee Isenhart**...... Kimberly R. Copeland. .30,412 Sue Kirkpatrick*.. Johnnette Shealy 26,218 .25,405 Ronnie D'Esposito Klein* Scarlett S. Walker*..... 20,661 .18.217 Gena Rae Gass.. Jeanne Rowland Pam Ross* Lynne G. Holliday . 16,440 16,223 Janis Z. Moon 16,162 Rebbecca Evans* 15,464 Pamela A. Fortenberry-Slate* Michelle L. Sudeth*..... Judy Kawiecki.. Kate DeBlander .14,381 .14,299 Cyndee Gress 14 061 13,911 Kirk Gillespie.. Patricia Lane Toni A. McElroy Bea Millslagle Cheryl J. Davidson . 12.713 Thea Flyin 11 988 Nancy West Junkin* 11,913 Terri Schafer. 11.912 Candy D. Lewis. Phyllis Chang.... Gay Hope Super 11.393 Maria Aceto Pirro 11 262 Vicki Jo Auth.. 10,948 Vicky L. Fuselier Katie Walley..... 10.589 Donna B Meixsell 9 743 Kelly McCarroll.. Amy Dunlap. .8.694 Cindy Towne Cindy Z. Leone .8.336 Margaret M. Bartsch Rhonda L. Fraczkowski Sharilyn G. Phillips..... 6 934

Gayle Gaston*** Lupita Ceballos* Shannon C. Andrews' Jana Cox* 34 482 Joanne Holman* 26,264 Judie McCov*. Valerie J. Bagnol* Lorraine B. Newton 19.991 Mattie Dozier Jo Anne Barnes 19 562 Sherril L. Steinman 16.142 Gloria Báez* 16,097 Davanne D. Moul* 15.969 Jan L. Thetford. 15.243 Pam Klickna-Powell 15.086 Pam I. Higgs..... Kimberly D. Starr 15.021 Ann Brown Debra M. Wehrer 14,775 14.362 Brigit L. Briddle. 14,116 Magdalena Nevarez 13.812 .13,804 .13,707 Maribel Barajas. .13,068 .12,841 Joy L. Breen .. Nancy A. Moser Flizabeth Sánchez 12 787 Vernella Beniamin 12,730 Gillian H. Ortega Carol L. Stoops... 12,206 11,520 Kendra Crist Cross Paola J. Ramírez... 10.575 .9,957 María Aguirre Mirna Mejía de Sánchez. 9 700 9.128 .8,442 .7,438 Gladis Elizabeth Camargo*

Sapphire

Claric Maufield Deplea***	¢E2 07 E
Gloria Mayfield Banks*** Kathy S. Helou*	\$03,070
Sherry Giancristoforo**	25 550
Lily Orellana Janet Tade*	20,941
Dacia Wiegandt	
Debi R. Moore*	25,021
Cindy Fox*	22,605
Cathy Bill* Kerry Buskirk*	19,958
Kerry Buskirk*	19,692
Yvonne S. Lemmon	19,381
Joanne R. Bertalan*	18,395
Consuelo R. Prieto	
Kay E. Elvrum	
Mona Butters	
Cathy Phillips	
Miriam Gómez-Rivas	
Brenda Segal*	13,444
Kathy Rodgers-Smith	13,346
Natalie Privette-Jones	
Pamela Tull	13,049
Sabrina Goodwin Monday	12,895
Sherry A. Alexander	12,491
Jackie LaPrade	
Nora L. Shariff*	
Crisette M. Ellis	
Kym A. Walker*	10,766
Judy Harmon	
Dawn Otten-Sweeney	10,416
Cristi Ann Millard	10,303
Carmen Ríos	10,281
Francie McBeth	9,912
Shelly Gladstein	9,637
Barbara Whitaker	9,491
Esther Whiteleather	9,377
Regina Hogue	8.357
Pamela Cheek	8,151
Joanne Hollingsworth	
Phyllis R. Sammons	
,	. ,

Pearl	
Darlene Berggren*	\$36,140
Jan Harris**	34,601
Cheryl Warfield**	33,260
Cindy A. Williams	
Pamela Waldrop Shaw	28,448
Stacy I. James*	27,452
Halina Rygiel*	25,224
Rosa Jackson**	23,714
Jackie Swank*	22,313
Mary C. Estupiñan-Martel*	21,029
Anita Tripp Brewton*	20,385
Anabell Rocha	
Monique Todd Balboa	18,898
Judy Brack	17,523
Lise T. Clark*	17,320
Maureen S. Ledda*	17,023
Sandy Miller	16,3/6
Nancy Bonner*	15,598
Elizabeth Fitzpatrick*	15,582
Julie Krebsbach	
Pat Campbell	15,364
Wilda DeKerlegand*	14,859
Shirley M. Oshiro	14,033
Jane Studrawa	
Robin Rowland	
Barbara Stimach*	12 768
Cathy E. Littlejohn	
Beatrice Powell	12 639
Anita N. Conley	12 264
Glinda McGuire	
Bett Vernon	11.925
Allison LaMarr	
Maureen Myers	
Wadene Claxton-Prince	11,213
Kathy C. Goff-Brummett	10,842
Linda Kirkbride	10.830
Rosalie Ann Medjesky	10,632
Deb Pike	10,367
Sylvia Kalicak	
Ruth Theodocion	
Kathy Jones	
Bettye M. Bridges	
Sonja Hunter Mason	6,377

Diamond

Darbara Gariagni	
Lisa Madson	.52,851
Karen Piro**	
Sonia Páez	.40,254
Patricia Rodríguez-Turker**	.36,877
Gloria Castaño**	
Anita Mallory Garrett-Roe*	.32,344
Pam Gruber*	.31,787
Julianne Nagle-Hackett*	.30,671
SuzAnne Brothers*	.29,747
Linda C. Toupin	.28,798
Tammy Crayk	.26,770
Mary Diem*	.23,704
Ada Y. García-Herrera	.23,545
Evelinda Díaz*	
Joyce Z. Grady	.23,260
Diane Underwood	.22,667
María I. Monarrez	
Jo Anne Cunnington	.20,068
Sandy Valerio	
Dawn A. Dunn	.18,040
Dalene Hartshorn	.17,193
Sharon Kingrey	.16,785
Gina Rodríguez	.16,461
Morayma Rosas	.15,773
Connie A. Kittson	.15,534
Rosibel L. Shahín*	.14,264
Diana Heble	.13,012
Diana Sumpter	.12,781
Charlotte G. Kosena	.12,261
Isabel Venegas	.11,642
Sandra Chamorro	.11,305
Andrea C. Newman	9,378
Jan Mazziotti	9,076
Carol Lawler	8,683
Gladys C. Reyes	7,773
Caterina M. Harris	7,623
Betty Gilpatric	7,353

**Denotes Executive NSD

Renee D. Hackleman

New Independent Sales Directors. For more information, log on to the Mary Kay InTouch® Web site. Under "Resources", click on "DIQ Program."/Nuevas Directoras de Ventas Independientes. Para más información, visita el sitio electrónico Mary Kay InTouch®. En el apartado "Recursos", haz clic en "Programa DIQ".



K. Walker Unit



eslie Renee Hayes* Visalia, Calif. V. Auth Unit

Teka-Ann S. Haynes* Mentone, Calif. M. Howell Unit



Ngozi Olivia Izulu* Houston D. Ibe Unit



K. Walker Unit

Alicia Josephine Kualer* Marysville, Wash. T. Davis Unit



Boo Menestrina Las Vegas R. Evans Unit

Congratulations to Sales Directors Theresa Akoma, Grand Prairie, Texas, J. Igboanusi Unit; Catalina Leon, National City, Calif., S. Castro Unit; Rachel Elizabeth Miller, Greensboro, N.C., T. Martin Unit; Adrienne Nicole Myers, Zeigler, III., C. Stacey Unit; Linda S. Stuart, Kingman, Ariz., S. Risan Unit; Mary A. Womack, Shelton, Wash., G. Beekley Unit; photos unavailable at press time./Felicidades a estas Directoras de Ventas cuyas fotos no estaban disponibles al cierre de edición.

Dean's List/Lista del Decano

(April 2008 debuts/debutes de abril 2008)

The top three Honors Society members from each debuting class who have the highest adjusted unit wholesale production of their debut class and who have at least 50 unit members by the end of the twelfth month following their debut date./Las primeras tres integrantes de la Sociedad de Honor de cada clase de debut con la mayor producción de unidad ajustada al mayoreo de su clase y que cuenten con por lo menos 50 integrantes de unidad al final del duodécimo mes de su fecha de debut.



Honors Society/Sociedad de Honor

(April 2008 debuts/debutes de abril 2008)

Independent Sales Directors whose adjusted unit wholesale production is at least \$60,000 and who have at least 50 unit members by the end of the twelfth month following their debut date./ Las Directoras de Ventas Independientes cuya producción de unidad ajustada al mayoreo es por lo menos de \$60,000 y tienen por lo menos 50 integrantes de unidad al final del duodécimo mes de su fecha de debut.



Teresa Morgan Danforth Dripping Spring, Texas V. Auth Area



Ifevinwa A. Okafor Irvington, N.J. Ruby Go Give Area



Nkechi Okafor Phoenix Ruby Go Give Area



Thien Nga T. Tran Houston

Fabulous 50s/Los Fabulosos 50

(October 2008 debuts/debutes de octubre 2008)

Independent Sales Directors whose adjusted unit wholesale production is at least \$30,000 and who have at least 50 unit members by the end of the sixth month following their debut date. Las Directoras de Ventas Independientes cuya producción de unidad ajustada al mayoreo es por lo menos de \$30,000 y cuenten con por lo menos 50 integrantes de unidad al final del sexto mes de su fecha de debut.



Catherine Okali North Plainfield, N.J.



Juliet Fhele Okonkwo Foxboro, Mass Ruby Go Give Area



Howell, N.J.

Obiageli Grace Udodi West Orange, N.J.

Congratulations to Sales Directors Susan Acevedo, El Paso, Texas, G. Super Area; Winifred Nonye Ogbunamiri, Middletown, Del., Ruby Go Give Area; photos unavailable at press time./Felicidades a estas Directoras de Ventas cuyas fotos no estaban

On the Move/En acción

(February 2009 debuts/debutes de febrero 2009)

Independent Sales Directors whose adjusted unit wholesale production is at least \$15,000 by the end of the third month following their debut date, and who have added three or more qualified new personal team members whose Independent Beauty Consultant Agreements and minimum of \$600 in wholesale Section 1 orders were received during the three months following their debut date./Las Directoras de Ventas Independientes cuya producción de unidad ajustada al mayoreo es de por lo menos \$15,000 al final del tercer mes de la fecha de su debut, y que hayan obtenido tres o más nuevas integrantes de equipo personal calificadas cuyos Acuerdos de Consultora de Belleza Independiente y pedidos por un mínimo de \$600 de la sección 1 al mayoreo fueron recibidos durante los tres meses después de la fecha de su debut.

Theresa Akoma Adrienne Nicole Myers Suzanne P. Wallace Thressa Michelle Waller Catherine Aniebonam Natalie Marie Paparella

New Team Leaders/Nuevas Líderes de Equipo

Independent Beauty Consultants who have at least five active personal team members for the first time./Las Consultoras de Belleza Independientes que por primera vez obtuvieron por lo menos cinco integrantes de equipo personal activas.

Betsy Abbott Eunice Agbor Josefina Alcaraz Bonnie Allmon Levilyn Anderton Diana P. Baracaldo Tami N. Barocio Diana Barragan M. Cristina Bezama Dana M. Biersdorfer Angela T. Bishop Tammy C. Breedlove Natasha M. Brown Maria T. Cabriales Diana Cameron Wendy S. Casalino Teresa Castro

Angela R. Chapman Nina S. Clarke Magdalena Costa Deborah Crump Levar E. Curry Tess M. Davis Stacey L. DePasquale Iva Dennis DaResa L. Diamond Melissa Dills Terrilyn E. Dunn Rhoda Duru Eucharia O. Ekwugha Felicia Eldridge Maria D. Escalona Ukamaka J. Ewoh Lindsey M. Faulkner

Kathy S. French Tracie L. Fulkerson Jeanett Gastelum Lupe Gaytan Kristy J. Gilbert Christina B. Glowac Anisa Gronewald Gavle R. Guggisberg Cecilia Guzman Amy R. Hand Vickie L. Harper Bianca W. Hartsell Betsy M. Hayes Ana R. Hernandez Araceli S. Hernandez Sarah B. Hickner Joanna M. Higgs

Niki Houston Betty K. Hyatt Susana Izquierdo Adeen A. Jamieson Karen G. Jernigan Joyce B. Jones Sarah A. Jones Kimberly A. Kamber Heather D. Keirn Tiffany D. Knowles Steffany B. Korte Vicki Le Mere Zakiya LeGrande Shirley A. Lockett Meaghan A. Lockhart Patricia C. Long Gloria Martinez

Maribel Martinez Jennifer McChesney Tasha L. McGowan-Woods Angela M. McLaughlin Mary Mesward Melissa J. Milstead Claudia J. Minier Robin D. Mitchell Hillary A. Moffitt Amber O'Neil Hui Ifeoma Obidigbo Rebecca U. Oji Augusta O. Okolie Gloria E. Okoye Kimberly M. Perkins Megan R. Petty Lynda K. Poblete

Tomaza Portalatin Kristina L. Price Janet A. Rabon Kim Ratliff Karla K. Ray Angela Rios Samantha W. Rivero Marie Roberts Rocio Rojas Julie G. Rotuno Mary Runco Marietu Samba Marisa R. Schleifer Ricardina O. Silva Rose M. Slagle Alisa D. Smith Amy C. Solomon

Esiaba K. Stanley Margaret Stephens Emma B. Stewart Linda M. Streckfuss Danielle N Taylor Amy M. Tharp Dannielle Thomas Melida Truiillo Inemesit Umoh Jennifer L. Van Doren Ruby Velez Maria D. Villarreal Danielle L. Warren Esparza Eva M. Williams Donna S. Young

13% Club/Club del 13%

Congratulations to the top 25 Independent Beauty Consultants and Independent Sales Directors in the Ruby area earning 13 percent personal team commissions. They placed a personal minimum \$600 wholesale Section 1 order and had at least five personal team members each place a minimum of \$200 in wholesale orders during April./Felicitaciones a las primeras 25 Consultoras de Belleza Independientes y Directoras de Ventas Independientes en el área Rubí que ganaron las comisiones del 13% por equipo personal. Éstas hicieron un pedido personal mínimo de \$600 de la sección 1 al mayoreo y tuvieron por lo menos cinco integrantes de equipo personal que hicieron cada una pedidos por un mínimo de \$200 al mayoreo en abril.

Sales Director Heather A. Verity	\$2,265.22
Sales Director Shelly Renae Black	2,237.66
Sales Director Appolonia Nnediogo Onwuanaegh	bule2,134.15
Sales Director Juliet Ebele Okonkwo	1,980.97
Sales Director Adaora Eucharia Umeh	1,853.71
Sales Director Dorothy C. Ibe	1,629.42
Angelina Ogbuokiri, W. Ogbunamiri Unit	1,536.67
Sales Director Jennifer I. Ehimika	1,480.06
Sales Director Liz Whitehouse	1,425.55
Sales Director Dorothy C. Ibe Angelina Ogbuokiri, W. Ogbunamiri Unit Sales Director Jennifer I. Ehimika	1,629.42 1,536.67 1,480.06

Sales Director Ekene S. Okafor	1,398.62
Sales Director Thessy Nkechi Nwachukwu	1,372.92
Sales Director Macy Lynn Cason	1,326.78
Sales Director Nkechi Agim	1,323.08
Sales Director Jamie Graves	1,317.91
Sales Director Brandy E. Richwine	1,265.62
Sales Director Maribel Olivares	1,226.61
Sales Director Christy Huber	1,225.35
Sales Director Mary Lou Ardohain	1,220.86

Sales Director Uzo Ogbutor	1.219.92
Sales Director Carmen Nunez de Valencia	
Sales Director Kate Onyekere	1,163.59
Sales Director Cheri J. VanValkingburg	1,159.05
Sales Director Maria Salazar Ibarra	1,154.16
Sales Director Phuong L. White	1,139.45
Sales Director Vanessa R. Upkins	1,138.46



Gold Medals/Medallas de Oro

Independent Beauty Consultants and Independent Sales Directors who added a minimum of five Independent Beauty Consultants to their team within one calendar month./Las Consultoras de Belleza y Directoras de Ventas Independientes que en un mes de calendario lograron un mínimo de cinco Consultoras de Belleza Independientes para su equipo.

		Oak Birota Birota Oa	_	Associate Octor D. Konto II. II.
NAME/NOMBRE NEW TEAM MEMBERS/	Sales Director Kathleen Savorgnan5	Sales Director Blessing Ogu		Amanda Cain, D. Knotts Unit
NUEVAS INTEGRANTES DE EQUIPO	13 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Clementina Okorji		Holly Clark, C. Armstrong Unit5
74 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Maria Alvarez5	Sales Director Brandy Richwine	5	Virgie Cochran, C. Majors Unit
Sales Director Tongbai Mason7	Sales Director Mirna Garcia	4 GOLD MEDALS/MEDALLAS DE ORO		Cathleen Cosper, N. Marshall Unit
Sales Director Torigodi Masori	Sales Director Ekene Okafor	Sales Director Esther Awe	G	Deborah Crump, D. Worrell Unit6
40 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Exerie Okaroi	Sales Director Maria Camacho		Lisa Dabney, M. Cason Unit
Sales Director Gloria Dominguez5	12 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Maria Garnacho		Tess Davis, K. Micho Unit
odioo birootor diona borningaoz	Sales Director Jennifer Ehimika8	Sales Director Paula Gordon		Sharon Dew, D. Kinley Unit6
39 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Karen Gardner	Bolanie Lotsu, S. Smith-Pius Unit		Veronica Dobson, C. Durkee Unit5
Sales Director Vanessa Upkins		Sales Director Debra McDivitt		Jennifer Eichorn, D. Manning Unit5
	11 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Waloloari Mowoe		Maria Encalada, L. Rivera Unit5
36 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Kaye Driggers5	Sales Director Walologi'i Mowde		Ju Lee Foster, J. Garrett Unit
Sales Director Maribel Olivares10	Sales Director Maria Hayes5	Florence Onyegbu, K. Onyekere Unit		Nora Gaytan, C. Medina Unit5
Sales Director Stella Smith-Pius11	Sales Director Gina Meneses6	Sales Director Kelly Shepperd		Rosita Girona, R. Quinones-Girona Unit
		Sales Director Tami Tharp		Mia Greene, C. Mason Unit5
35 GOLD MEDALS/MEDALLAS DE ORO	10 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Tami Thomas		Kathy Hamilton, A. Tart Unit5
Sales Director Thessy Nwachukwu5	Sales Director Maria Espinoza7	Mika Warren, C. Warren Unit		Bianca Hartsell, R. Hovis Unit
Sales Director Consuelo Tinajero6	Sales Director Catherine Onyema5	Sales Director Renee Wielenta		Autumn Holt, A. Myers Unit5
00 001 D MEDALO/MEDALLAG DE ODO	Sales Director Graceanne Williams5	Culco Director Herice Wicienta	0	Daisy Huntington, M. Deck Unit5
32 GOLD MEDALS/MEDALLAS DE ORO		3 GOLD MEDALS/MEDALLAS DE ORO		Luz Jordan, R. Legarda Unit
Sales Director Dorothy Cuebas5	9 GOLD MEDALS/MEDALLAS DE ORO	Daisy Aniebonam, C. Aniebonam Unit	9	Heather Kelly, S. Cook Unit6
26 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Ngozi Amadiegwu5	Sales Director Miriam Alexander		Alisa Knox, K. Rebmann Unit5
Sales Director Lynnise Finney5	Sales Director Lawritha Ojinnaka5	Mayra Cruz, S. Luna Unit		Nicholee Lackey, S. Carter Unit6
Sales Director Lymnse Finney	Sales Director Appolonia Onwuanaegbule5	Sales Director Maria Jara Morales		Zakiya LeGrande, L. Bible Unit5
25 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Patrice Patterson5	Sarah Jones, A. Lindley-Adkins Unit		Teresa Levy, S. Tripp-Black Unit5
Sales Director Jacqueline Donna7	Sales Director Kathy Rebmann5	Sales Director Andrea Korb		Lisa Linn, N. Marshall Unit6
Sales Director Maria Salazar Ibarra	Sales Director Joyce Robinson5	Sales Director Joan McCusker		Patricia Long, K. McKissick Unit5
Sales Director Julie Smith	O COLD MEDALC/MEDALLAC DE ODO	Deborah McDaniel, L. Mahalitc Unit		Melissa Milstead, K. McCarroll Unit8
Ouldo Director dulle diffiti	8 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Efren Mendoza		Claudia Minier, J. Kirmer Unit5
22 GOLD MEDALS/MEDALLAS DE ORO	Florence Adu, B. Smith Unit	Sales Director Guadalupe Palmerin		Robin Mitchell, C. Legowski Unit5
Sales Director Dorothy Ibe	Sales Director Analilia Benitez	Sales Director Francine Reed		Gennier Moreno, S. Pena Unit6
Sales Director Sha Ron Martin	Sales Director Maria Ervin	Sales Director Karen Whitehead		Vanessa Mota, D. Spells Unit5
	Sales Director Annette Hofmann	Saise Brooter raiser vinterioadaminin		Indra Munoz, K. Gardner Unit7
21 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Vanessa Kelley	2 GOLD MEDALS/MEDALLAS DE ORO		Melissa Nicoletti, H. Dekerlegand Unit6
Sales Director Gina Beekley5	Sales Director Ifevinwa Okafor	Katie Antoniotti, K. DeBlander Brigham Unit	5	Monica Nzegwu, T. Nwachukwu Unit5
	Sales Director neymwa Okaror	Silvia Calvillo, O. Torres Unit		Rebecca Oji, N. Agim Unit9
20 GOLD MEDALS/MEDALLAS DE ORO	7 GOLD MEDALS/MEDALLAS DE ORO	Ruth Cooney, K. Walker Unit	5	Gloria Okoye, G. Ebere Unit6
Sales Director Lupita Ramirez12	Nadine Daniel-Hurry, C. Sandiford-Coleman Unit 6	Zenaida Cuevas, C. Nunez de Valencia Unit	5	Rebecca Overholt, J. Marinacci Unit6
	Debora Gable, P. Gordon Unit5	Sales Director Judith Franklin	7	Megan Petty, M. Deck Unit7
19 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Diana Gutierrez	Sales Director Carolyn Franz	8	Joanie Pratt, M. Ottens Unit9
Sales Director Marilynn White6	Sales Director Juliet Igboanusi	Sharon Fulford, J. Isenhart Unit		Kim Ratliff, R. Tucker Unit5
10 COLD MEDALC/MEDALLAC DE ODO	Sales Director Luisa Jimenez	April Medlen, É. Elder Unit	5	Michelle Rodriguez, J. Ponce-Dick Unit6
18 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Petris Lopez	Cheryl Monfette, R. Motyka Unit	7	Edna Rojas, A. Ledesma Unit6
Sales Director Gina Hendy5	Sales Director Agatha Okocha	Sales Director Evelyn Narvaez	5	Marietu Samba, J. Ehimika Unit5
17 GOLD MEDALS/MEDALLAS DE ORO	Calco Birotto Agaria Ottobia	Sales Director Chioma Nwosu	5	Roxy Satterfield, S. Brazil Unit5
Sales Director Melinda Delahoz5	6 GOLD MEDALS/MEDALLAS DE ORO	Karla Ray, C. Gallant Unit	8	Alexandria Simmons, T. Saputo Unit5
Sales Director Intellina Delanoz	Sales Director Ngozi Ogbuagu8	Patriece Rhett, P. Leyden-Alexander Unit	5	LaToya Smith, E. Smith Unit5
16 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Deborah Robin	Sales Director Belinda Segura		Eucharia Umeh, A. Umeh Unit7
Sales Director Karyz Figueroa5	Sales Director Linda Szigety	Julie Torbert, K. Copeland Unit		Veronica Vasquez, G. Hendy Unit6
Sales Director Jamie Graves	• •	Sandi Trombley, J. Ripley Unit		Olga Velez, M. Hammond Unit9
Sales Director Enedelia Hernandez	5 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Elizabeth Viola		Lindsay Westbrooks, D. Kinley Unit7
Sales Shootor Enddona Hornandoz	Sales Director Diane Buckley5	Lindsay Walker, C. Carper Unit		Jennifer White, C. Huhta Unit6
15 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Billie Childers5	Autumn Walruff, J. Marinacci Unit		Donna Young, R. Tucker Unit5
Sales Director Isidora Camargo	Sales Director Senora Colvin5	Juana Yanez, M. Cabrales Unit		
Sales Director Maria Elizondo	Sales Director Alejandra Contreras5	,		
	Sales Director Vicki Daniels5	1 GOLD MEDAL/MEDALLA DE ORO		
14 GOLD MEDALS/MEDALLAS DE ORO	Sales Director Candice Faure-Anderson5	Bonnie Allmon, S. Goins Unit		
Sales Director Annabelle Cabrera5	Sales Director Dalia Lopez5	Gina Bell, J. Valalik Unit	7	

Be sure to check out quarterly *Ovation*® for more recognition. Go to the Mary Kay InTouch® Web site under "Resources," click on "Publications" and then "*Ovation*®."/No olvides consultar *Ovación*TM trimestralmente para ver más reconocimiento. Visita el sitio electrónico *Mary Kay InTouch*® y en "Recursos", haz clic en "Publicaciones" y luego en *Ovación*TM.

Achievement Circle/Círculo de Logros

.... \$99,020

Listed below is the ranking of the top 100 Independent Sales Directors in each Seminar area based on their April 2009 estimated unit retail production./Lista de las primeras 100 Directoras de Ventas Independientes en cada ón de unidad estimada al menudeo de abril de 2009.

Krystal Downey-Shada

Donna Clark	. 95,075
Phuong L. White	. 87,213
K. T. Marie Martin	. 83,640
Sonya F. Goins	. 72,910
vanessa R. Upkins	. 72,545
Krystal K. Walker	. 71,573
Kathleen C. Savorgnan	. 69,881
Somer Ballard Carter Debbie A. Elbrecht	
Laura A. Kattenbraker	.00,004
Crystal Huskins Carper Thessy Nkechi Nwachukwu	65 265
Suzanne Tripp-Black	
Debra Moore Kinley	
Suzanne Moeller	
Diane Covington	
Tina Hulsman	62,990
Gloria Dominguez	. 60,783
Deborah J. O'Leary	
Cindy P. Markowski	. 57,331
Melissa Kaye Kopec	. 56,773
Christy Huber	. 56,262
Jemma Holley Imwalle	
Mary L. Morgan	. 55,704
Cheryl O. Fulcher Candace Lyn Chambers	. 55,613
Lisa Anne Harmon	
Carmen Nunez de Valencia	54,230
Lacy Janel Nickelson	54,275
Lynette L. Meisel	54 050
Maria Salazar Iharra	53 416
Ekene S. Okafor	. 51.374
Becky M. Xepoleas	. 51,277
Dorothy C. Ibe	. 51,187
Rosalie Kuhen	. 50,991
Robin R. Tucker	. 50,990
Oye A. Onuoha	
Cathy G. Huhta	. 50,002
Esther M. Maston	. 49,342
Judy Lund	
Kali DeBlander Brigham	. 48,304
Heather A. Verity Jeanie Ripley	. 47,443 . 47 NOR
Liz Whitehouse	
Helen Naomi Godswill	. 46.092
Bridgette Rae Conley	
Karen E. Gardner	
Sandra Luna	. 46,035
Appolonia Nnediogo	
Onwuanaegbule	. 45,843
Nancy D. Marshall	. 45,344
Mary Jo Dallen	
Sherri Ammons	
Anne Weidenweber Lisa V. Bauer	
Linda Kieper	
Julie Thomas	
Maribel Olivares	
Sherrie L. Clemons	
Alma Machado	
Molly A. Williamson	
Mary Sharon Howell	
Julie Kirmer	13 605
	. 43,003
Sylvia J. Cook	43 603
Sylvia J. Cook Brandy E. Richwine	43 603
Brandy E. Richwine Reyna Darlene Anderson	. 43,603 . 43,224 . 43,144
Brandy E. Richwine Reyna Darlene Anderson Palia A. Curry	. 43,603 . 43,224 . 43,144 . 43,119
Brandy E. Richwine	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113
Brandy E. Richwine	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104
Brandy E. Richwine	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720
Brandy E. Richwine	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577
Brandy E. Richwine Reyna Darlene Anderson Palia A. Curry Brenda Fenner Rose Mary Neel Sheryl K. Goins Trudy D. Nikolas Linda Christenson	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577 . 42,567
Brandy E. Richwine	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577 . 42,567 . 42,408
Brandy E. Richwine. Reyna Darlene Anderson. Palia A. Curry. Brenda Fenner. Rose Mary Neel Sheryl K. Goins. Trudy D. Nikolas Linda Christenson. Ann Tinucci Anderson. Fabiola Lopez. Margaret H. Gormly.	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577 . 42,567 . 42,408 . 42,283 . 42,141
Brandy E. Richwine. Reyna Darlene Anderson. Palia A. Curry Brenda Fenner. Rose Mary Neel Sheryl K. Goins. Trudy D. Nikolas Linda Christenson. Ann Tinucci Anderson. Fabiola Lopez Margaret H. Gormly. Maggie G. Shake	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577 . 42,567 . 42,408 . 42,283 . 42,141 . 41,542
Brandy E. Richwine Reyna Darlene Anderson Palia A. Curry Brenda Fenner Rose Mary Neel Sheryl K. Goins Trudy D. Nikolas Linda Christenson Ann Tinucci Anderson Fabiola Lopez Margaret H. Gormly. Maggie G. Shake Donna F. Knotts	. 43,603 . 43,224 . 43,144 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577 . 42,567 . 42,408 . 42,283 . 42,141 . 41,542 . 41,518
Brandy E. Richwine. Reyna Darlene Anderson. Palia A. Curry. Brenda Fenner. Rose Mary Neel Sheryl K. Goins. Trudy D. Nikolas Linda Christenson. Ann Tinucci Anderson. Fabiola Lopez Margaret H. Gormly. Maggie G. Shake. Donna F. Knotts. Chef J. VanValkingburg.	. 43,603 . 43,224 . 43,114 . 43,119 . 43,113 . 43,104 . 42,720 . 42,567 . 42,468 . 42,283 . 42,141 . 41,542 . 41,518 . 41,402
Brandy E. Richwine. Reyna Darlene Anderson. Palia A. Curry Brenda Fenner. Rose Mary Neel Sheryl K. Goins. Trudy D. Nikolas Linda Christenson. Ann Tinucci Anderson. Fabiola Lopez Margaret H. Gormly. Maggie G. Shake Donna F. Knotts Cheri J. VanValkingburg Winifred Nonye Ogbunamiri.	. 43,603 . 43,224 . 43,114 . 43,119 . 43,113 . 43,104 . 42,720 . 42,577 . 42,567 . 42,408 . 42,283 . 42,141 . 41,542 . 41,518 . 41,402 . 41,044
Brandy E. Richwine. Reyna Darlene Anderson. Palia A. Curry. Brenda Fenner. Rose Mary Neel Sheryl K. Goins. Trudy D. Nikolas Linda Christenson. Ann Tinucci Anderson. Fabiola Lopez Margaret H. Gormly. Maggie G. Shake. Donna F. Knotts. Chef J. VanValkingburg.	.43,603 .43,224 .43,144 .43,119 .43,113 .43,104 .42,720 .42,577 .42,567 .42,408 .42,283 .42,141 .41,542 .41,518 .41,410 .41,044

Seminario según su	producció
Terry Thole Ann Kuehler Eleanor M. Reigel Cissy E. Warren Crystal Caldwell Hubbard Macy Lynn Cason Renee L. Motyka Michelle T. Miller Judie Roman Jacquelline N. Alford Maryann Clark-Durell Sylvia Limon Martinez Susan E. Goodson Julie Rene Jennings Erin Lynch Mary Lou Ardohain Natalie Marie Paparella	39,967 39,923 39,647 39,579 39,188 39,159 38,985 38,815 38,801 38,598 38,577 38,542 38,491 38,425 38,423

Sapphire/Zafiro

Tabiba Hallinga	Φ00 ±00	Sharon Ann Wilson
Tabitha Hallums		Elaine Hipsher
Julie Weaver		Robyn S. Cartmill.
Sylvia Boggs		Diana E. Fraustro.
Jennifer G. Bouse		Lynette R. Bickley
JoAnna P. Shipe		Deanne Black
Kim Maynor	. 77,726	Terry A. Hensley
Roxanne McInroe Tracy Potter	. 77,395	Kathleen Kirkwood
Tracy Potter	. 77,394	Betty H. Schuler
Kathy R. Bullard	. 74,844	Lisa Mack
Heather L. Bohlinger		Ronnie Fitzpatrick
Ann W. Sherman		Ellen Farguharson
Katie D. Nichols	. 68,442	Beth Fitzgerald
Jennifer Sloan	. 68,315	
Binta Touray Jagne	. 67,906	Tracey A. Fields-H
Maria G. Diaz	. 66,773	
Randi Stevens	. 64,084	Emorold/
Lady Ruth Brown		Emerald/
Debbie A. Weld		Auri Hatheway
Christy Bigham		Nancy A. Berlin
Tammy Romage		Marianne L. Ander
Michelle Sara Moore		Christie I. Ehiobu
Beth S. Austin		Nancy L. DeFina
Gracie P. Yarritu		Yolanda Lopez
Julia Mundy		Nancy Graham
Marie Pfarr		Tammy K. Ayers
Susie Buse		Karen E. Ridle
Phyllis I. Pinsker		Hollie R. Sherrick
		Hope S. Pratt
Diane Bruns		Ayobami O. Olusa.
Moleda G. Dailey		Pattie A. Robinson
Linda L. Quillin		
Linda Klein		Flavia A. Rivera
Lynn Baer Roberts		Kathy P. Oliveira
Kristi M. Anderson		Tanya Olivia King
Theresa Wilkerson Brown		Maria Sanchez
Maria Elena Coyote		Stacy D. Foust
Kim B. Roberts		Kami Fredericks
Lyris Yee	. 52,903	Barbara Gizzo
Bonnie Crumrin		Ann Shears
Lorenda M. Younger		Trisha Taylor
Flory Palencia		Sheri L. Farrar-Me
Joycelyn Bailey Westbrooks		Angel L. Hurley
Pamela K. Nelson-Charlemagne		Mirta Barquet
Sagrario M. Magana		Holly Lynne Martin
Angie S. Day	. 49,285	Pam Kelly
Dena Smith	. 49,263	Candy Jackson
Tasha Bergman		Julie A. Griffin
Jennifer Bessey Sailsbery	. 48,951	Roxie Soto
Peggy B. Sacco	. 48,905	Brenda D. Elliott
Cheryl T. Anderson	. 48,619	Evalina Chavez
Elaine B. Lewis	. 48,254	Susan H. Campbel
Joanna Helton	. 47,903	Linda Bradley
Ann Ferrell Smith		Valerie Yokie
Ryan Ashlee Rives		Caroline Nesbitt Os
Janelle A. Ferrell	. 47.291	Gerri L. Gurreri
Odilia Vasquez	. 47.139	Traci L. Smith
Cheri L. Taylor		Marina Sanchez Ra
Ruby Garner		Kimberly Richardso
Sonya Cathey		Annette D. Oxley
Agnes Stewart		Anita Rodriguez
Jeannie Helm		Breanne Bechard
Maria Montes		Evelyn Nail
Miranda Katie Bandemer	45 549	Karen A. Jorgenso
Jill L. Glockner		Nancy Boucher
Margaret Neill		Grace Hull
Linné Lane		Elda Ramirez
Krista Neal Warner	44 853	Lindsey Harper
INIONA INCAI WWAITICI	דיי,טטט	Linuscy Haipel

Mary K. White	
Teresa K. Ceder	44,658
Angelique M. Talbert	
Jennifer L. Semelsberger	43,957
Dolores Keller	43,608
Josefa Chacon	43,279
Dwauna Maura	43,135
Shelia Berry	42,981
Pam Garner Moore	42,793
Cheryl Banks	42,544
Kaye Yuen	42,194
Carlee Frances Curtin	42,184
Monica Garcia	42,157
Danita Sajous	41,788
Sandra A. Zavoda	
Amy M. Cole-Cook	41,608
Danice C. McEldowney	41,607
Brynne M. Blalock	
Jerlene Vrana	41,113
Erika L. Luppo	41,092
Sharon Ann Wilson	
Elaine Hipsher	40,793
Robyn S. Cartmill	
Diana E. Fraustro	40,462
Lynette R. Bickley	40,343
Deanne Black	40,330
Terry A. Hensley	40,328
Kathleen Kirkwood	
Betty H. Schuler	40,218
Lisa Mack	40,216
Ronnie Fitzpatrick	40,205
Ellen Farquharson	39,861
Beth Fitzgerald	39,730
Tracey A. Fields-Hedrick	39,701

Auri Hatheway .. Nancy A. Berlin.

iancy A. Berlin	
Marianne L. Anderson	. 86,320
Christie I. Ehiobu	
lancy L. DeFina	
'olanda Lopez	69,793
lancy Graham	69,553
ammy K. Ayers	. 69,518
(aren E. Ridle	. 68,377
Iollie R. Sherrick	68,339
lope S. Pratt	66,757
lyobami O. Olusa	. 66,089
attie A. Robinson	64,482
lavia A. Rivera	64,118
Cathy P. Oliveira	63,999
anya Olivia King	63,146
Aaria Sanchez	61,938
Stacy D. Foust	
(ami Fredericks	. 60,535
Barbara Gizzo	. 59,565
Ann Shears	. 58,951
risha Taylor	
Sheri L. Farrar-Meyer	. 57,383
Angel L. Hurley	. 57,049
/lirta Barquet	. 56,825
lolly Lynne Martin	. 55,167
am Kelly	. 54,504
Candy Jackson	. 54,377
lulie A. Griffin	
Roxie Soto	. 53,002
Brenda D. Elliott	
valina Chavez	.50,267
Busan H. Campbell	. 49,322
inda Bradley	. 49,134
/alerie Yokie	
Caroline Nesbitt Osmon	. 48,271
Gerri L. Gurreri	47,769
raci L. Smith	. 47,667
Marina Sanchez Ramirez	. 46,744
Cimberly Richardson Edwards	. 46,686
Annette D. Oxley	. 46,448
Anita Rodriguez	. 46,304
Breanne Bechard	. 46,274
velyn Nail	
(aren A. Jorgenson	
lancy Boucher	. 45,131
Grace Hull	
Ida Ramirez	. 45,020

.. 44,933

Terri Lewis ...

de abril de 2009.	
Pat Forehand	. 44,895
Yuvis Rocio Alvarado	
Shanna M. Nowling-Brannon	. 44,620
Rose Campbell	
Grace Y. Adeoye	
Emily Stone	
Vicki Powell	43 818
Maria Estela Mondragon	
Alyson R. Young-Guerra	42,000 42 022
Elaine Oatmeyer	
Jackie L. Root	
Holly S. Neff	42,343
Michele Martella Armes	.42,172
Maritza Lanuza	. 42,100
viantza Lanuza	. 42,085
Roxanne K. Youngton	. 41,977
Stacy S. Gilson	. 41,/6/
Jeannie S. Meyer	. 41,688
Nancy S. North	. 41,617
Denise M. Sowder	. 41,499
Haniel Ortiz	. 41,275
Elaine K. Williams	. 41,240
Brittani Marie Stai	. 41,067
Renita Griswell Peele	
Susie J. Serio	. 40,462
Sheila J. McCune	40,376
Linda Jackson	40,110
Paula Kelsch	.39,716
Lvnne Worcester	39.590
Kimbi L. Bartik	39.253
Amanda Thulin-Marrano	. 39.235
Sheri L. Henderson	39 197
Connie S. Miller	39 169
Laura DeBadts	
Anne Sullivan	
Amie E. Kelly	
Maria Grey Boza	28 522
Gilda Canales	37,009
Diana Pena	
Susan Houser	. 31,109 27,760
Brittini Heil-Schuldt	. 37,700
Johanna D. Giese	
Denise G. Kucharski	. 37,186
Kay Dickerson	
Michelle S. Williams	
Katrina Lynn Wheeler	. 35,962
Theodora W. Bradley	. 35,381
Denise W. Montgomery	
Gale D. Hollis	
Kimberly Hutchens Poulson	
Yanick Ölivier	
Jordan Helou Eicher	. 35,048

Pearl/Perla

i cali/i cila	
Kim McClure	\$132,475
Kristin Myers	124,711
Leah Michelle Lauchlan	102,540
Alma Orrostieta	
Kathryn L. Engstrom	
Joyce Recenello	80,114
Irene Korobov	80,085
Betsy C. Richard	
Beth H. Piland	77,389
Tammy Brown	
Cindy Machado-Flippen	
Lisa Allison	
Amy Kemp	72,023
Heather Marie Erbe	71,770
Anne Geertsen	68,314
Janice Baxter Hull	
Stephani Prendes	
Jeanie Martin	
Nicole J. Canamare	
Caroline Adedolapo Yussuf	
Patti Cornell	
Sara Ruth Pennella	
Lindsay R. Stewart	
Laura Poling	
Tracey L. Chavez	
Blythe Jolee Egbert	59,104
Jeanie K. Navrkal	58,850
Patty Webster	58,546
Julia Sander Burnett	
Virginia S. Rocha	56,749

a unit retail production./L	ista ut
Sherry L. Fields	56,064
Tina M. Wright	55,685
Tara Lynn Mitchell	55,611
Ruthie Bresette-Mount	54,836
Sharon Smith Wisnoski	54,520
Alicia Borkowska-Sattler	54,149
Collette Parker	
Irvene K. Foster	
Dorothy D. Boyd	
Holli Thompson Lowe	
Rebecca Milligan	
Gail A. Clark	
Holly L. Ennis	50,271
Amy Stokes	.50,173
R. Sue Miller	49,791
Susan K. Janish Susie Kopacz	49,710
Carmen J. Felix	
Sandra M. Munguia	
Amy M. Alber	40,733
Elizabeth B. Muna	40,493
Maureen Shipp	40,204
Kathy Eckhardt	40,200
Donna R. Doyle	
Farm M. Oamása	40.000
Laura Sheerin Allen	40,003
Peggy Matish	17 /180
Holly J. Sawyers	
Amy C. Schule	46 540
Nedra Ruby White	
Mary Beth Pavuk	
Angela G. Blount	
Richelle V. Rames	45 998
Laurie C. Cole	45 958
Sheryl Jean Arena	45 892
Tamarie M. Bradford	44.936
Diana Maria Bermudez	
Tammy A. Vavala	44.667
Jaime Marie Bittner	44,431
Kay Rubin	44,402
Shanna H. Jones	44,335
Andrea D. Andrews	44,274
Amie N. Gamboian	44,162
Susan M. Hohlman	43,766
Lia Rene Carta	43,744
Marilyn Schmucker	43,695
Vicki Piccirilli	43,533
Katherine Mirkes Ward	. 43,495
Menina M. Givens	43,302
Victoria A. Pierle	
Crystal Dawn White	
Cheryl Marie Brown	
Donna L. Comstock	
Sherry L. Belisle	
Rita Schaefer	. 42,589
Judi Tapella	. 42,532
Donna Stephano	
Rachael M. Bullock	
Angel B. Toler	
Ella M. Chick-Power April Landrum-Johns	41,010
Sherry Moxley Moir	
Kim Wiggins	000 1N
Judy Gieson	
Diane M. Detesco	40 027
Susan Moore	40 913
Sandra Giraldo Kirchhoff	40.606
Kyla Jean Dodson	40,337
, , , , , , , , , , , , , , , , , , , ,	,50.

Diamond/Diamante

Dial Hullu/Dial	Hall	IU
Dayana Polanco Delmi Cristina Santos		
Mery C. Ramirez Bravo		
Arianne C. Morgan		
Lara F. McKeever Kim I. Cowdell		
Amy Allgood		
Ivonne Hernandez	95	,019
Karime Rosas		
Marsha Morrissette Melinda M. Balling		
Sheryl Peterson	83	3,514
LaRonda L. Daigle		
Pat A. Nuzzi Mary Kathryn King		
. , ,		,

Sharee Munger	75,24
Eileen M. Huffman Teresa A. Lischwe	75,11
Teresa A. Lischwe	74,65
Amy Zanto	73,30
Ana X. SolisRhonda Jean Taylor	72 37
Susan M. McCoy	69 52
Julie Schlundt	67 41
Shelly Palen	66 91
Jeanette E. Beichle	65,81
Betty Symons	65,75
Maricarmen Gonzalez	65,37
Priscilla McPheeters	65,36
Terri J. Beckstead	
Andrea Shields	62,66
Julie Danskin Mariann Biase Mason	61.54
Barbara E. Roehrig	
Ana Carolina Alvarez	60 44
Milvia Morales	59.79
Tawnya Krempges	59,75
Patricia Carr	59,58
Faith A. Gladding	59,34
Nancy Fox Castro	
Meyra Esparza	
Petie L. Huffman Marni McKenna Hendricks	57,76
Marni McKenna Hendricks	57,26
Donna J. Saguto	
Yoanni Espinal Chatney Gelfius	
Evitelia Valdez-Cruz	56 55
Kiersten Vavrina	
Lesley A. Bodine	55.75
Beth L. Gallagher	55,67
Veronica M. Rosas	55,38
Rebekah Hirneisen	
Mariaelena Boquin	54,31
Morena Gaitan	54,26
Carol Lee Johnson	54,00
Nicki R. Hill	53,57
Julie Neal	53,06
Mary Strauss Kristen C. Spiker	52,69
Clara Fuentes	
Deborah Dudas	51.31
Kristin Jenae Rogers	50,79
Heather M. Julson Susan Hattem Weeks	50,62
Susan Hattem Weeks	50,58
Chris Landaker	50,43
Julie Peacock	50,35
Josefa E. Rosario Celeste Cruz Pichardo	50,26
Barbara H. Peterson	50,23
Suzanne T Young	49.83
Suzanne T. Young Leonor Colin	49.80
Magdalena Diaz de Leon	49,78
Joy H. Rentz	49,71
Michelle Cape Audrey J. Doller	49,51
Audrey J. Doller	49,13
Robbie L. Brannon	
Missy Shopshire	
Gayle Lenarz Kolsrud	49.03
Correll Tourle	49,03 49,00
Carroll Towle	49,03 49,00 48,84
Carroll Towle Tammie M. Hanson	49,03 49,00 48,84 48,74
Carroll Towle	49,03 49,00 48,84 48,74 48,69
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell	49,03 49,00 48,84 48,74 48,69 48,39
Carroll Towle	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate Lesa Rae Franken	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79 47,77 47,67
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate Lesa Rae Franken Lisa A. Raupp	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79 47,77 47,67 47,60
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate Lesa Rae Franken. Lisa A. Raupp Robin L. Sailer	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79 47,77 47,67 47,60 47,50
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate Lesa Rae Franken. Lisa A. Raupp Robin L. Sailer	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79 47,77 47,67 47,60 47,50
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerlelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate. Lesa Rae Franken Lisa A. Raupp. Robin L. Sailer Ashley Cunagin Maria K. Eades	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79 47,77 47,67 47,60 47,50 47,39 47,28
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerfelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate Lesa Rae Franken Lisa A. Raupp Robin L. Sailer Ashley Cunagin. Maria K. Eades Rosmary A. Baez	49,03 49,00 48,84 48,74 48,69 48,39 48,24 47,77 47,79 47,77 47,60 47,50 47,39 47,28 47,05
Carroll Towle Tammie M. Hanson Yvonne Tazem Brenda K. Howell Judy Flummerlelt-Gerstner Gerri Anne Morris Audrey K. MacDowall Meghan Cruz Lynnea E. Tate. Lesa Rae Franken Lisa A. Raupp. Robin L. Sailer Ashley Cunagin Maria K. Eades	49,03 49,00 48,84 48,74 48,69 48,39 48,24 48,14 47,97 47,79 47,77 47,60 47,50 47,50 47,28 47,05 46,97

Kathy M. Viola Maritza Estela Gonzalez.....

Cecilia C. James..... Lisa Rada.....

Maria R. Hernandez Romero.... 46,213

. 46,523 . 46,454

46 415

. 40,132

Eva E. Holguin ...

Commission Circle

Thessy Nwachukwu \$17,843.60

Listed below are the Independent Sales Directors who earned the top 100 commissions and bonuses in each Seminar area in April 2009. Names in bold print are those who earned the maximum 13 percent Sales Director commission plus the maximum 13 percent personal recruit

п	١	
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Donna Clark
Phuong L. White
Knystal N. Walker 12,542.05
Dorothy C. Ibe 11.875.55
Carmen Nunez de Valencia 11,518.53
Ekene S. Okafor 11,363.96
Laura A. Kattenbraker 10,244.0/
K. T. Marie Martin 10,194.70
Appolonia Nnediogo
Onwuanaegbule 10,027.54 Kathleen C. Savorgnan 10,005.42
Kathleen C. Savorgnan 10,005.42 Kathy Monahan 9,762.25
Tina Hulsman 9,702.25
Tina Hulsman
Heather A. Verity
Gloria Dominguez
Somer Ballard Carter 9,475.45
Debbie A. Elbrecht
Suzanne Tripp-Black
Debra Moore Kinley 8,583.05
Mary L. Morgan
Deborah J. O'Leary 8,475.91
Deborah J. O'Leary 8,475.91 Oye A. Onuoha 8,421.25 Suzanne Moeller 8,402.75
Suzanne Moeller
Lynette L. Meisel
Crystal Hucking Carner 9 197 91
Mancy D. Marshall. 7,992.14 Maria Salazar Ibarra 7,904.31 Melissa Kaye Kopec 7,902.16 Sheryl K. Goins 7,886.20
Maria Salazar Ibarra 7,904.31
Shervi K. Goins 7,802.10
Julie Brindell Sapp7,725.14
Estner M. Maston
Julie Brindell Sapp. 7,725.14 Esther M. Maston. 7,693.30 Mary Lou Ardohain. 7,690.65 Christy Huber. 7,688.14
Candace Lyn Chambers 7,621.57
Maribel Olivares
Amy J. Spence
Candace Laurel Carlson 7,515.79
Candace Laurel Carlson 7,515.79 Lisa Anne Harmon 7,468.24 Lacy Janel Nickelson 7,460.84
Liz Whitehouse
Cathy C Hubta 7 202 62
Jemma Holley Imwalle 7,244.47
Juliet Ebele Okonkwo 7,234.92
Kali DeBlander Brigham 7,178.97
Jemma Holley Imwalle 7,244 47 Donna F. Knotts 7,234 92 Juliet Ebele Okonkwo 7,218 29 Kali DeBlander Brigham 7,178.97 Robin R. Tucker 7,129.11 Rosalie Kuhen 7,102 20
Mary In Dallen 7 027 35
Mary Jo Dallen. 7,027.35 Karen Pappas. 7,025.77 Rose Mary Neel 6,972.33 Cheryl O. Fulcher 6,937.78
Rose Mary Neel 6,972.33
Cheryl O. Fulcher
Judy Lund
Lisa V Bauer 6 800 38
Jennifer I. Ehimika
Pat Z. Allen 6,777.63 Sherrie I. Clemons 6,760.30
Sherrie L. Clemons
Eva E. Holquin
Svlvia J. Cook 6.670.41
Sylvia J. Cook
Sylvia J. Cook 6,670.41 Cheri J. Vanvalkinigburg 6,664.60 Mary Alice Dell 6,650.71 Melanie S. Abernathy 6,613.94 Bridgette Rae Conley 6,602.44 Helen Naomi Godswill 6,560.74 Brown 6,533.29 Terry Thole 6,531.90
Sylvia J. Cook

color commission plus	uic iiic
Marnie R. Yunger	. 6,336.84
Corrin Cresci	
Maggie G. Shake	
Reyna Darlene Anderson	
Linda Christenson	. 6,185.70
Elizabeth A. Elder	. 6,172.26
Kate Onyekere	. 6,157.70
Amber J. Schaffner	. 6,140.33
Anne Weidenweber	. 6.102.31
Nkechi Agim	
Michele Semper	
Jami Lynn Jablonski	
Vicki S. Lindsay	
Natalie Marie Paparella	
Helen Amato	
Eleanor M. Reigel	
Liounor in noigo	. 0,012.02

9,599.93	Canabira	
9,491.73	Sapphire	
9,489.35	Maria Diaz\$15,048	.19
9,475.45	Julie Weaver 14,597	
9,440.91	Royanne McInroe 13 986	74
9,253.14	Roxanne McInroe	57
9,095.69	Tracy Potter	.57
. 8,583.05		
. 8,562.84	Sylvia Boggs 11,877	
. 8,497.97	Lady Ruth Brown11,754	.45
8,475.91	Katie D. Nichols11,425	.19
8,421.25	Tabitha A. Hallums 11,243	.53
8,402.75	Kathy R. Bullard	.65
8,207.25	Diane Bruns 10,741	.84
8,201.82	JoAnna P. Shipe 10,636	
	Ellen Farquharson 10,153	.17
8,187.81	Randi Stevens 10,088	.36
7,992.14 7,904.31	Jennifer G. Bouse 10,083	.68
7,904.31	Tammy Romage 10,024	.14
7,902.16	Binta Touray Jagne 9,803	.38
7,886.20	Ann W. Sherman 9,758	.30
7,748.57	Heather L. Bohlinger 9,647	
7,725.14	Marie Pfarr9,642	
7,693.30	Gracie P. Yarritu	
7,690.65	Michelle Sara Moore 9,312	00
7,693.30 7,690.65 7,688.14	Dobbie A Wold 0.204	46
7 621 57	Debbie A. Weld	15
. 7.609.33	Kim Maynor	15
7,588.94 7,558.67 7,515.79	Flory Palencia	00
. 7.558.67		
7 515 79	Phyllis I. Pinsker	.52
7,468.24	Angie S. Day 9,009	.56
7,460.84	Lynn Baer Roberts	.12
7,458.06	Beth S. Austin 8,878	.20
7 302 62	Jennifer Sloan	
7 244 47	Maria Elena Coyote	./0
. 7,302.62 7,244.47 7,234.92 7,218.29	Josefa Chacon	.30
7 219 20	Moleda G. Dailey8,550	
7,178.97	Sagrario M. Magana 8,486	.80
7,170.37	Kim B. Roberts 8,363 Cheri L. Taylor 8,334 Sandra A. Zavoda 8,258	80.
7,123.11	Cheri L. Taylor 8,334	.89
7,102.20	Sandra A. Zavoda	.24
7,027.35 7,025.77 6,972.33	Diana E. Fraustro 8,254	.79
. 7,020.77	Ann Ferrell Smith 8,150	.41
0,972.33	Jeannie Helm	
6,937.78	Jennifer L. Semelsberger 8,068	.92
. 6,934.93	Theresa Wilkerson Brown 8,003	.60
6,810.38	Delmy Ana Torrejon	.36
6,800.38	Christy Bigham	.18
6,788.60	Mary K. White 7,860	.79
6,777.63	Peggy B. Sacco	.72
6,760.30	Ruby Garner	.09
. 6,741.82	Joycelyn Bailey Westbrooks 7,783 Tasha Bergman 7,787 Jill Beckstedt 7,726	.32
6,675.39	Tasha Bergman	.73
6,670.41	Jill Beckstedt7,726	.63
6,664.60	Lorenda M. Younger 7,653	.81
6,650.71	Agnes Stewart 7,540	
6,613.94	Gena Prince 7,509	
. 6,602.44	Pam Garner Moore7,503	
. 6,560.74	Janelle A. Ferrell 7,485	.48
6,533.29	Cheryl Banks 7,444	.38
6,531.90	Dolores Keller 7 431	57
. 6,519.97	Joanna Helton	.06
0.540.50		0.4
6,513.52	Angelique M. Talbert 7.348	
6,513.52 6,509.59	Kristi M. Anderson	.79
6,509.59	Kristi M. Anderson	.79
6,509.59 6,494.80	Kristi M. Anderson	.79
6,509.59 6,494.80 6,438.84	Angelique M. Taibert	.79 .33 .14
6,509.59 6,494.80 6,438.84 6,426.13	Angelique M. Taibert	.79 .33 .14
6,509.59 6,494.80 6,438.84 6,426.13 6,421.86	Angelique M. Taibert	.79 .33 .14 .56 .47
6,509.59 6,494.80 6,438.84 6,426.13	Angelique M. Taibert	.79 .33 .14 .56 .47

num 13 percent	personai	recr
Odilia Vasquez	6.96	52.02
Lyris Yee	6.94	15.08
Pamela K. Nelson-		
Charlemagne	6,93	36.36
Lynette R. Bickley		
Maria Montes	6,92	20.54
Teodora Ahumada	6,88	35.39
Cheryl T. Anderson		
Bonnie Crumrin	6,79	96.96
Erika L. Luppo		
Deanne Black		
Maria G. Leon		
Linné Lane	6,68	35.23
Elizabeth McCandlis	s 6,66	31.71
Pilar Najera		
Dena Smith		
Sonya Cathey	6,58	36.34
Beth Fitzgerald		
Jill L. Glockner		
Brenda L. Gill		
Miranda Katie Bander		
Kathleen Kirkwood		
Theresa Kusak-Smit		
Robyn S. Cartmill	6,45	1.57
Martina Roman	6,43	32.11
Hilda Marrufo		
Pamela D. Cox		
Nannette G. Short		
Rosa Elia Meza-Sanch		
Dwauna Maura		
Melva M. Slythe		
Krista Neal Warner		
Leann Elaine Zonda	g 6,25	27.83
Oralia Gil	6,25	1.03

Auri Hatheway

\$14,501.01

Christie I. Ehiobu	
Nancy A. Berlin	12,291.74
Marianne L. Anderson Hollie R. Sherrick	11,931.33
Hollie R. Sherrick	11,695.58
Helen Jakpor	
Nancy Graham	
Yolanda Lopez	
Ayobami O. Olusa	
Maria Sanchez	10,242.64
Nancy L. DeFina	10,127.63
Sheri L. Farrar-Meyer	
Angel L. Hurley	
Trisha Taylor	
Kathy P. Oliveira	
Tammy K. Ayers	
Hope S. Pratt	
Evalina Chavez	
Paula Kelsch	
Maritza Lanuza	
Michele Martella Armes	
Pattie A. Robinson	
Tanya Olivia King	
Karen E. Ridle	
Grace Y. Adeoye	
Flavia A. Rivera	8,719.98
Julie A. Griffin	8,653.82
Kimbi L. Bartik	8,639.68
Ann Shears	
Candy Jackson	8,530.10
Barbara Gizzo	
Pam Kelly	
Mirta Barquet	8,415.71
Kimberly Richardson	
Edwards	8,384.82
Stacy D. Foust	
Kami Fredericks	8,296.36
Traci L. Smith	
Silvia Ramos	
Elaine K. Williams	
Linda Bradley	7.995.43

Debbie L. Bower Brenda D. Elliott Susan H. Campbell Marina Sanchez Ramirez...

Elaine Oatmeyer. Rose Campbell

Gerri L. Gurreri.

Grace Hull

Valerie Yokie

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Lynne Worcester	7.161.84
Karen A. Jorgenson	
Helen M. Harlow	7.148.33
Nancy A. Coleman	7.088.53
Pamela Rowe Krzmarzick	
Elda Ramirez	7 014 8
Julie B. Potts	6 957 66
Roxie Soto	
Pat Forehand	
Haydee Guzman	
Aida Ramallo de Escribano	6.850.69
Shanna M. Nowling-	0,000.00
Brannon	6 8/8 2
Haniel Ortiz	6 831 30
Emily Stone	
Holly Lynne Martin	6.810.0
Susie J. Serio	
Antonia Miranda	6 797 6
Barbara Pleet	
Annette D. Oxley	
Heather A. Carlson	6 660 5
Stacy S. Gilson	6,000.0
Carol M. Fulton	6 610 2
MaryAnn V. Knox	
Anita Rodriguez	6 501 2
Evelyn Nail	0,091.00
Amanda Thulin-Marrano	6 404 0
Nancy S. North	
Charlotte Mantooth	6 450 7
Tandy L. Ludin	
Caroline Nesbitt Osmon	
Aliuska Entenza	
Lindsey Harper	6 202 0
Renita Griswell Peele	
Sheila J. McCune	6 324 3
Jo M. Cotton	6 205 8
Maria Estela Mondragon	6 264 40
Jackie L. Root	
Breanne Bechard	6 100 3
Denise G. Kucharski	6 152 20
Alyson R. Young-Guerra	
Margarita O. Dominguez	6.064.06
Misty McCain Pollard	
Laura A. Armstrong	
Denise M. Sowder	6.034.2
Connie S. Miller	5 964 7
Denise W. Montgomery	5 053 /
Jeannie S. Meyer	5 017 6
Diana Pena	5 011 0
Sonia E. Argueta	5 902 0
Maria Grey Boza	5 806 0
Linda Jackson	5 867 3
LINGU GUCKOUIT	0,007.3

Kim McClure

Milli Micolaic	
Kristin Myers	17,923.57
Alma Orrostieta	
Jeanie Martin	
Lisa Allison	14,738.45
Leah Michelle Lauchlan	
Julia Sander Burnett	
Kathryn L. Engstrom	
Joyce Recenello	11,604.90
Jeanie K. Navrkal	
Anne Geertsen	10,848.85
Betsy C. Richard	
Holli Thompson Lowe	10,675.65
Irene Korobov	10,664.99
Dorothy D. Boyd	10,602.74
Tammy A. Vavala	10,372.65
Lindsay R. Stewart	10,370.12
Sandra M. Munguia	. 10,017.15
Cindy Machado-Flippen	9,940.25
Keita Powell	
Amy Kemp	
Heather Marie Erbe	
Alicia Borkowska-Sattler.	9,486.73
Susan M. Hohlman	9,447.23
Patti Cornell	
Tammy Brown	9,300.16
Elizabeth B. Muna	
Kathy Eckhardt	9,146.14
Patty Webster	9,135.06
Beth H. Piland	
Tracey L. Chavez	
Otaniani Danata	

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Virginia S. Rocha	9 004 34
Sharon Smith Wisnoski	8 061 28
Janice Baxter Hull	9 907 75
Collette Parker	0,007.73
Tara Lynn Mitchell	. 0,770.00
Sherry L. Fields	. 8,564.50
Carmen J. Felix	. 8,557.51
Nicole J. Canamare	
Gail A. Clark	. 8,510.83
Susie Kopacz Caroline Adedolapo Yussuf	. 8,453.50
Caroline Adedolapo Yussuf	. 8,446.10
Barbara R. Johnson	
Evelyn Pirhalla	8,297.05
Penny J. Jackson	8.068.70
Irvana K Foetar	8 050 33
Rita Schaefer	7.972.23
Judi Tapella	7 858 37
Judy Gieson	7 83/ 08
Laura Poling	7 703 12
Peggy Matish	7 670 09
Amu Ctakaa	7,070.00
Poshool M. Dullook	7,009.04
Amy Stokes Rachael M. Bullock Sandra Giraldo Kirchhoff	7,003.00
Sandra Giraido Kirchnott	. 7,596.20
Terri Lewis	. 7,568.70
Sara Ruth Pennella	. 7,545.09
Nadine Bowers	. 7,526.87
Luanne Stewart	. 7,488.98
Maria Dowling	. 7,430.00
Maria Dowling	. 7,374.33
Joyce Bruder	. 7,304.55
Vicki Piccirilli	. 7,233.68
Vicki Piccirilli	. 7,206.37
Sherry Moxley Moir	7,099.00
Angela P. LaFrance	. 7,081.30
Susan K. Janish	7.066.97
Amie N. Gamboian	7.051.07
Barbara Ashworth	7.048.83
Monina M. Giyone	7 0/12 85
Belle L. Martin	7 036 91
Amy M. Alber	7 026 04
Tina M Wright	6 997 70
Rehecca Millinan	6 803 54
Donna R. Doyle	6 202 00
Fern M. Gerdes	
Donna Stephano	6 700 02
Lisa Olivares	0,/53.11
Angela G. BlountR. Sue Miller	. 6,739.05
K. Sue Miller	. 6,712.48
Delores E. Black	. 6,706.57
Katherine Mirkes Ward	
Angel B. Toler	. 6,576.85
Ella M. Chick-Power	. 6,505.44
Jaime Marie Bittner	
Darlene Rutledge	
Roya M. Mattis	
Holly L. Ennis	6,465.45
Victoria A. Pierle	
Stacey Craft	6,353.72
Charlene Grubbs	6.327.35
Amy C. Schule	6,312.25
Amy C. Schule	6,295.36
Susan Moore	6,280.63
Cathy A. Barnhart	6.252.49
Maureen Shipp	
Becki Hackett	
Nodra Puby White	

Sheryl Jean Arena..

Nedra Ruby White

Ana Solis	. \$13,882.9
Sheryl Peterson	13,856.6
Dayana Polanco	
Mery C. Ramirez Bravo .	13,545.6
Priscilla McPheeters	13,443.5
Lara F. McKeever	13,413.0
Amy Allgood	13,329.7
Marsha Morrissette	13,191.2
Karime Rosas	13,185.2
Kim I. Cowdell	13,152.4
Delmi Cristina Santos	13,031.7
Melinda M. Balling	12,877.6
Arianne C. Morgan	12,308.3
Terri J. Beckstead	12,301.0
Omosolape O. Akinyoyenu	ı 12,114.5
Connie L. Russo	12,093.2

6,240.60

Heidi Goelzer	12 027 60
Ivonne Hernandez	12,027.00
Teresa A. Lischwe	11 010 40
Dot A Nummi	11,740.02
Pat A. Nuzzi	11,743.73
Ana Carolina Alvarez	11,581.78
Lakonda L. Daigle	11,415.16
Amy Zanto	11,284.02
Maricarmen Gonzalez	11,282.22
Meyra Esparza	11,033.43
Jeanette E. Beichle	10,890.46
Julie Schlundt	10,483.54
Eileen M. Huffman Pat A. Nuzzi Ana Carolina Alvarez LaRonda L. Daigle Amy Zanto Maricarmen Gonzalez Meyra Esparza Jeanette E. Beichle Julie Schlundt Betty Symons Josefa E. Rosario Evitelia Valdez-Cruz Mary Kathryn King	10,415.68
Josefa E. Rosario	10,151.40
Evitelia Valdez-Cruz	10,119.88
Rosa C. Fernandez	. 9,830.69
Maria Teresa Lozada	. 9,724.19
Rhonda Jean Taylor	. 9,647.99
Rhonda Jean Taylor Sharee Munger	. 9,632.67
Yosaira Sanchez	. 9,546.86
Nicki R. Hill	. 9,504.57
Yoanni Espinal	
Barbara E. Roehrig	. 9,438.45
Maria Flores	. 9,383.09
Faith A. Gladding Julie Neal	. 9,356.13
Julie Neal	. 9,345.47
Vivian Diaz	. 9,336.12
Julie Danskin	. 9,313.80
Lesa Rae Franken	
Shelly Palen	
Rosmary A. Baez	. 9,035.37
Carol Lee Johnson	. 9,018.66
Susan M. McCoy	. 8,831.83
Noelia Jaimes	
Sandy Griffith	. 8,812.07
Mary Strauss	
Deborah Dudas	. 8,568.58
Kiersten Vavrina	
Melissa R. Hennings	
Suzanne T. Young	
Reina C. Umana	. 8,412.87
Olga Cecilia Giraldo	. 8,340.24
Lisa Rada	. 8,332.57
Mariaelena Boquin Nancy Fox Castro	. 8,326.13
Nancy Fox Castro	. 8,322.82
Tawnya Krempges	. 8,310.24
Milvia Morales Donna J. Saguto	0,000.01
Kristin Jenae Rogers	. 0,303.03 . 03 070 60
Martha Kay Paile	9 217 02
Martha Kay Raile Krista A. Johnson	0,217.32
Terrie Guillou	8 107 11
Micey Chanchira	Q 027 12
lov H Rentz	7 070 18
Rohokah Hirnoison	7 061 70
Patricia Carr	7 960 11
Juanita Gudino	7 941 84
Joy H. Rentz. Rebekah Hirneisen Patricia Carr Juanita Gudino. Audrey J. Doller	7 941 84
Rose Rodriguez-Capone	7.938.06
Andrea Shields	7.902.28
Chatney Gelfius	7 855 79
Marni McKenna Hendricks	7.855.13
Marni McKenna Hendricks Mariann Biase Mason Heather M. Julson	7.850.83
Heather M. Julson	7.850.53
Trudy Miller	7.826.92
Maritza Estela Gonzalez	7.819.13
Brenda K. Howell	7,801.86
Fern Hendricks	7,779.44
Brenda K. Howell Fern Hendricks Deanna L. Spillman	7,743.50
Ruth L. Everhart	7,689.71
Leticia Gutierrez-Baraias	7 647 11
Petie L. Huffman	7,640.42
Tammie M. Hanson	7,633.17
Petie L. Huffman Tammie M. Hanson Silvia Sanchez Beth L. Gallagher Rosa Bonilla	7,600.68
Beth L. Gallagher	7,596.77
Rosa Bonilla	7,588.30
Mary P. Creech	7,576.29
Beatriz Perez	. 7,540.38
Beatriz Perez Candace McCarthy	. 7,540.38 . 7,517.62
Mary P. Creech	. 7,540.38 . 7,517.62 . 7,512.01

"WITHIN APPLAUSE" MAGAZINE, YOU MAY PERIODICALLY FIND ARTICLES WHICH SUGGEST BUILDING YOUR BUSINESS THROUGH REFERRALS AND/OR BY CONTACTING POTENTIAL GUESTS FOR UPCOMING SKIN CARE CLASSES OR OTHER EVENTS. PRIOR TO CONTACTING SUCH INDIVIDUALS VIA TELEPHONE OR E-MAIL, YOU SHOULD CONSIDER WHETHER SUCH COMMUNICATION IS CONSISTENT WITH STATE AND/OR FEDERAL "DO-NOT-CALL" AND/OR *SPAM" LAWS AND BEGULATIONS. FOR MORE INFORMATION ON THIS SUBJECT, YOU CAN GO TO THE MARY KAY INTOUCH* WEB SITE AND CLICK ON "TAX AND LEGAL" IN THE DROP-DOWN MENU. WHEN IN DOUBT, MARY KAY INC. RECOMMENDS FACE-TO-FACE CONTACT AS THE BEST FORM OF COMMUNICATION, WHICH SHOULD HELP YOU AVOID ANY ISSUES WITH THESE TYPES OF REGULATIONS.

Stephani Prendes .

7,641.55 . 7,586.25 . 7,429.58

7.302.31

7,241.37

Gladis Maldonado Robbie L. Brannon .

Mary Kay Angels

These Independent National Sales Directors, Independent Sales Directors and Independent Beauty Consultants achieved the highest commissions/bonuses or production or had the most new team members in their Seminar areas in April 2009.

Top National Sales Directors — Commissions and Bonuses







Gayle Gaston \$64.803 SAPPHIRE



Gloria Mayfield Banks \$53,075 **EMERALD**



Darlene Berggren \$36.140 PFARI



\$82.807 DIAMOND

Top Unit —	Estimated	Retail	Production

Top onit — Estimated fictali i roddetion	
RUBY — Krystal Downey-Shada, Go Give Area	\$99,020
SAPPHIRE — Tabitha Hallums, S. Andrews Area	\$86,189
EMERALD — Auri Hatheway, D. Wiegandt Area	\$96,619
PEARL — Kim McClure, Go Give Area	\$132,475
DIAMOND — Dayana Polanco, S. Páez Area	\$104,348

Top Sales Director — Personal Sales

RUBY — Juliet Goertzen, J. Shealy Area	\$25,440
SAPPHIRE — Debbie Tweedie White, J. Cox Area	\$13,353
EMERALD — Vickie Durfee, K. Helou Area	\$9,034
PEARL — Jody Waldrop, R. Medjesky Area	\$7,852
DIAMOND — Ava Roberts, Go Give Area	
,	

Ton Resulty Consultant — Personal Sales

rop bounty contountaint i diconial calco	
RUBY — Deborah Lahoud, T. Zaino Unit, Go Give Area	\$13,202
SAPPHIRE — Jaime Cobb, J. Gropp Unit, J. Cox Area	\$14,068
EMERALD — Tracey Rendinelli, L. Ramsey Unit, Go Give Area	\$13,293
PEARL — Lindsey Adams, A. Woodrum Unit, Go Give Area	\$12,231
DIAMOND — Deb Hultgren, B. Gallagher Unit, M. Diem Area	\$15,046

Top Team Builder

RUBY — Sarah Jones, A. Lindley-Adkins Unit, Go Give Area	. 15 New Team Members
SAPPHIRE — Sales Director Brenda Gill, Go Give Area	. 16 New Team Members
EMERALD — Amanda Mongold, T. Ayers Unit, C. Fox Area	. 20 New Team Members
PEARL — Cristina Guzman, A. Nivens Brown Unit, R. Jackson Area	. 15 New Team Members
DIAMOND — Rebeca Escobar, R. Fernandez Unit, G. Castaño Area	. 15 New Team Members

Lindsav R. Stewart.

Caroline Adedolano Yussuf

20

24

24

Top Unit Builders Independent Sales Directors with 20 or more new unit members for April 2009.

New Unit Members Ruby Vanessa Upkins Phuong L. White Debra Moore Kinley. Somer Ballard Carter. Nancy D. Marshall Thessy Nkechi Nwachukwu . Crystal Huskins Carper Gloria Dominguez. Jacqueline Donna Krystal D. Downey-Shada. 22 Karen E. Gardner. Kathleen C. Savorgnan. Suzanne Tripp-Black... Sherri Ammons. Maribel Olivares Stella Smith-Pius Jennifer E. Marinacci .. 20 Maria Salazar Ibarra..

Cissy E. Warren

Sapphire	
Katie Nichols	47
Tabitha A. Hallums	37
Maria G. Diaz	30
Jennifer L. Semelsberger	
Maria Elena Coyote	
Anne Marie Slightam	26

•	
Pamela K. Nelson-Charlemagne Esther Cisneros Angela Shack Gracie P. Yarritu	2
Reyna Arroyo	
Beverley M. Brown	
Sonia P. Lett	2
Erika L. Luppo	
Maria Montes	
Aissa Hillebrand	
Joni D. Koontz	
Luz M. Madrigal-Navarrete	
Dwauna Maura	
Roxanne McInroe	2
Sonya Cathey	2
Charmayne Mayowa	2
Rosa Elia Meza-Sanchez	2
Odilia Vasquez	
Olivia C. Washington	
Theresa Wilkerson Brown	
Graciela Arteaga	
Pamela D. Cox	
Angie S. Day	. 2
Tracey A. Fields-Hedrick	
Jill L. Glockner	
Martha Gomez	
Minerva Lara	
Michelle Sara Moore	. 2

amela K. Nelson-Charlemagne	. 25
sther Cisneros	. 24
ngela Shack	. 24
racie P. Yarritu	. 24
eyna Arroyo	. 23
everley M. Brown	. 23
onia P. Lett	
rika L. Luppo	
laria Montes	
issa Hillebrand	
oni D. Koontz	
uz M. Madrigal-Navarrete	
wauna Maura	
oxanne McInroe	
onya Cathey	
harmayne Mayowa	
osa Elia Meza-Sanchez	
dilia Vasquez	
livia C. Washington	
heresa Wilkerson Brown	
raciela Arteaga	
amela D. Cox	
ngie S. Day	
racey A. Fields-Hedrick	
II L. Glockner	
lartha Gomez	
linerva Lara	. 20

Emerald Marianne Anderson 37 Roxie Soto 32 Tammy K. Ayers 29 Kim E. Manire 29 Nancy A. Berlin 28 Maria Sanchez 27 Maria Grey Boza 26 Elda Ramirez 26
Ann Shears. 26 Flavia A. Rivera 25 Mirta Barquet 24 Ayobami O. Olusa 24 Talvia W. Peterson 23 Hollie R. Sherrick 23 Holly S. Neff 22
Yuvis Rocio Alvarado
Nancy Graham
Renita Griswell Peele

Doorl

reari	
Virginia Rocha	. 3
Alma Orrostieta	. 32
Kim L. McClure	. 29
Terri Lewis	
Keita Powell	. 28
Nicole J. Canamare	. 26
Irene Korobov	. 26
Leah Michelle Lauchlan	. 26
Alice C. Mahone	. 26
Caroline Williams	. 26
Belle L. Martin	. 25
Delores E. Black	. 24
Amy Kemp	. 24
Ann Nivens Brown	
Stephani Prendes	
Donna R. Doyle	
Blythe Jolee Egbert	. 23
Kristin Myers	. 23
Angela G. Blount	
Ana M. Carpio Vazquez	. 22
Diana Maria Bermudez	
Heather Marie Erbe	
Sherry L. Fields	
Irvene K. Foster	
Josefina Hernandez-Barbaza	
Holli Thompson Lowe	
Beth H. Piland	
Yosemi NoHemi Carrillo	. 20

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Diamond	
Delmi Santos	36
Ivonne Hernandez	35
Veronica M. Rosas	33
Amy Allgood	
Teresa A. Lischwe	30
Maria Teresa Lozada	30
Leonor Colin	
Clara Fuentes	
Maricarmen Gonzalez	
Beatriz Perez	
Mariaelena Boquin	. 27
Mery C. Ramirez Bravo	
Joselin Torres	
Luz H. Balcazar	
Lara F. McKeever	
Dayana Polanco	
Karime Rosas	
Julia Salas	
Maria Siguenza	
Ana Carolina Alvarez	
Morena Gaitan	
Maritza Estela Gonzalez	. 24

Nicole Smith Shelton

Andrea Shields

losephine U. Edebe	23
eonor Montanez	23
Kiersten Vavrina	23
Mirna Erika Casillas	.22
Maria K. Eades	.22
Rosa C. Fernandez	22
Ferri R. Jessup	22
Nonique Lindsey	22
Milvia Morales	22
Maria Paulina Estevez	21
Maria DeLourdes Exiga	
Terri Francis-Ahlfeld	21
ernanda Morla-Canales	21
Celeste Cruz Pichardo	
Ana X. Solis	
/vonne Tazem	21
Aurelia Berrum	
Sonia Suyapa Bonilla	
Robbie L. Brannon	
Ruth Cortes	
(im I. Cowdell	
Maria Flores	
Sharon M. McNeal	
Guadalupe C. Melendez	
(im C. Meyers	
Betty Symons	20

Sales Mentors

Special thanks to the sales mentors for the April 23, 2009, New Independent Sales Director Education class.

Flory Palencia



Lise Clark Senior National Sales Director Pearl Seminar



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Shari Kirschner Senior Sales Director Chesterton, Ind Pearl Seminar



Stephanie Richter Future Executive Senior Sales Director Monroe, Wash. Diamond Seminar

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Been There, **Done This.**

She welcomes us into her living area, where Mary Kay memorabilia accumulated over 40 years "customizes" the lovely surroundings, and offers us a tour. Pointing out an especially treasured picture of her with her beloved mentor at an early Seminar gathering, Sylvia says, "You know, Mary Kay was the ultimate teacher. She showed us how to be long-distance runners, not sprinters. She built her Company on lasting values such as integrity, character and hard work. She taught us how to order our personal priorities - God first, family second, career third - and urged us to build solid values into our businesses, as well. Her brand of business practices will never go out of style."

As she begins to review highlights from the past four decades, Sylvia credits Mary Kay's wisdom with helping her through some tough times, both personally and in the nation's economy. "I left IBM and a full-time salary and started my Mary Kay business. I became an Independent Sales Director, earned the use of my first pink Cadillac Career Car, earned my first Top Sales Director Trip and purchased a home four times more expensive than the one we were living in. I was diagnosed with breast cancer, underwent surgery, radical radiation and mega chemo, and paid 'Mary Kay cash' for our son's college education – ALL in years of economic downturns and stock market crashes! Recessions, depressions, gas lines, extremely high taxes, inflation. We lived through it all. And through it all, I did my greatest work! Mary Kay used to talk about how the bumblebee wasn't supposed to fly – aerodynamically it can't - but it flies anyway. That's me. I never knew what was happening 'out there.' I only knew I loved what I was doing. I had to bring home the bacon, and my Mary Kay business rewarded me in beautiful ways."

But how can someone who's just starting out someone who's not a seasoned pro like Sylvia know how to survive in a downward spiral much less remember everything to do all the time? "It's not hard when you boil it all down," she says with a reassuring smile. "You really only have to keep in mind that we bring about what we think and talk about. Each one of us creates her own world to a large extent. If you stay in belief – and think, act and

speak accordingly - you will achieve positive results. When doubt and discouragement start to cloud your view, and they will for everyone at some point, don't let those thoughts take hold. Say out loud, and keep saving, 'Yes, I can! I can do it!'"

What **Do You Believe?**

Sylvia puts her own positive spin on negative headlines, rather than accepting them at face value. For example, if 8 percent of people are unemployed, then 92 percent are working. As evidence, she points to everyday American life. "Just look around, and you can see that the malls are open, the banks are doing business and the mail is being delivered. People are simply making wiser purchases. They're thinking 'value' these days. That kind of thinking makes this time our time. Our customers need us. We're a necessity. Tissue paper, floor cleaner, toothpaste, milk, butter and eggs; cleansing cream, moisturizer, foundation, lipstick, hand cream. Right time, right place, right products, right people! You and I hold the key. We have the greatest opportunity anywhere to show the world how to overcome hardship. how to carry on, how to excel, how to reprioritize, how to put into action the strong values – like those Mary Kay founded her Company upon – that made this country great."

In fact, Sylvia says, now is the ideal time for Mary Kay independent sales force members to help bring the economy back to robust health. She raises her hands with a victorious whoop in celebration. "It's true!" she exults. "and we need to be so convinced in our own minds and spirits of that truth that nothing and no one can make us turn loose of what we believe. Mary Kay said nothing happens until someone makes a sale. And what happens after? When you're selling, children are eating and the big brown delivery trucks are running and prizes are being purchased and presented and car manufacturers are on line making our cars and kids are going to the dentist and colleges are attracting our best and on and on - the rhythm, the life blood of commerce, keeps flowing through the country in every arena!" She pauses to take a breath. "And just think: We're part of that magnificent process! All because you, my wonderful Mary Kay sisters, made a sale and another woman felt better about herself and was



happy with her purchase! We all just need to know our worth, decide that we are, in fact, providing a service women need, and then get out there and do it!"

Now, with 40 years of Golden Rule customer service under her belt, after earning the use of 17 pink Cadillac Career Cars, traveling the world on numerous Top Sales Director Trips and achieving her place multiple times in the National Courts of Sharing and Sales, the Circle of Achievement, the Half-Million-Dollar-Circle and the Circle of Excellence, Sylvia says she's learned possibly the most important truth of all about success. "It isn't the economy or any outside factor that affects us. It's our attitude, how we think and our daily habits that are the greatest predictors of our outcomes. What are you feeding your mind? Who are you listening to and taking advice from? The media? Or, are you creating your own reality?"

Now **Get Going.**

Once you understand your purpose and self-worth, says Sylvia, the next step is to put it all to work. Some may brush off the advice as "old hat," but she says what's old is really new again. "Start out each day reminding yourself that this is the first day of the rest of your life, and it's up to you to make the most of it. You are a self-employed businesswoman, even if you have a job in addition to your Mary Kay business. Your Mary Kay business is like no other. Where else can you select your own clientele? You don't have to wait for customers to seek you out and enter your store. Your market is at the end of your own two arms. It's as close as your next footstep out your door. It's the next phone call you make!



Start your day being positive and courageous. Have a servant's heart. Remember that you're part of an independent sales force that's getting the job done, making a difference through a Company that's dedicated to enriching women's lives. Ask yourself on Monday morning, 'What is my "why" for the week?' Do you want to help the unit you're in be onstage at Seminar or reach a certain achievement in your Seminar? Are you working to pay for insurance, for your child's piano lessons, to place an order toward your Ladder of Success this quarter or put your personal team on-target for a Mary Kay Career Car? Whatever your goal is for that week, keep it clearly defined in your mind. See yourself as already having achieved it."

A longtime fan of motivational audio CDs, such as those available from Sales Education on the Mary Kay InTouch® Web site, Sylvia recommends attending every Company event. In addition, she believes aspiring women should read. "Read great books about great people," she encourages. "Read about Mary Kay, who, when everyone said it couldn't be done, went out and did it anyway. And then she taught tens of thousands of other women how to go out and do it too. You have that amazing legacy behind you, and it will work for you if you work it. Cancel the paper and turn off the television. Go hold a party or a skin care class!" She discourages pretending that women will call if they need something or waiting for them to express an interest in having a makeover. If waiting for the world to come to you doesn't work, what does work? "Just the opposite," says Sylvia. "Be proactive. Call current customers and have an upbeat, happy, energized conversation. Call prospective customers – acquaintances,

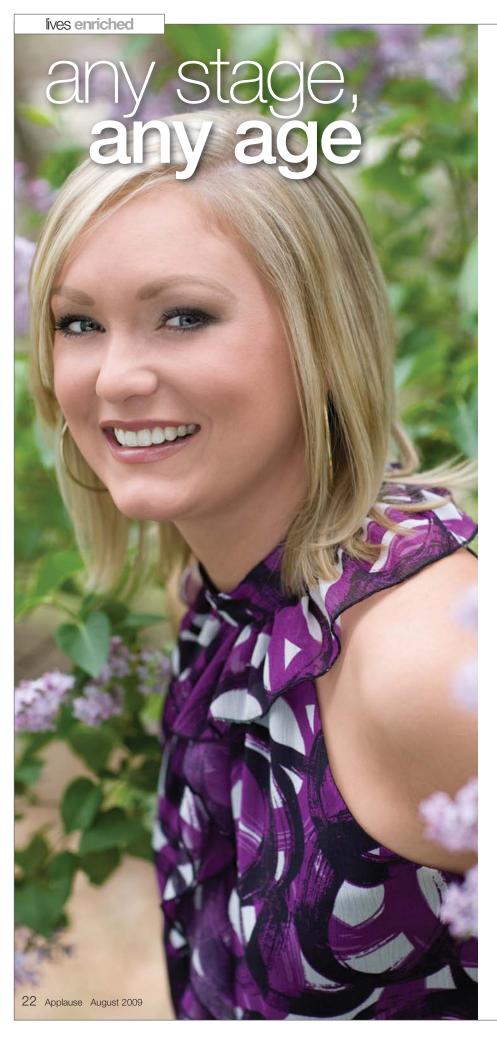
co-workers, wives of men you know, daughters of customers – and openly share the good news about Mary Kay® products. Show them *The Look* catalogs. Carry a fabulous 'WOW!' basket of products and show them to everyone who will take a look. Like someone said, 'The eye buys more than the ear any day of the year.' Inform women about the results they can expect to receive from using what you have to sell. Mary Kay isn't just another cosmetic!"

As one who's marketed her business through good times and through times that required a bit of searching for the silver lining, Sylvia says this is the time to get creative. There's no room today for complacency, she believes; no time for status quo or "what will be will be." She sees the current economic climate as an opportunity waiting to be seized and one that calls for keeping a sense of humor. "It's time to lighten people's hearts, maybe try some things from the past. Back in the early years, everyone booked a party to treat friends to a girls' night out," she recalls. "We awarded door prizes and played games. Everybody won a little something: earliest arrival, highest purchase, first one to book her facial appointment, first one to finish her color application, and so forth. We had fun! Even when life was 'happening,' we relied on faith and sisterhood to get us through."

It's a **New Day.**

Sylvia is proud that she is associated with a company with a noble mission, one that is known for its enthusiasm and positivity. "We will always be the leaders in abundance mentality. Abundance and opportunity characterize how we see the world. We will always see the glass as half-full, not half-empty. Actually," she says with a laugh, "we see the glass as overflowing! We will always set outrageous goals, and we will bring them to pass. It's all in how we think. It's all in what we believe. Mary Kay taught us that hard work always wins when wishing won't. That speaks to you, the women of Mary Kay. Up to now, we've just been practicing! Priorities are shifting, and it's time to re-examine how we do things, when we do things and whether the things we're doing are effective and efficient in today's new business landscape. Mary Kay taught us to dream and put wings on our dreams. She taught us to go and to give – to share and to care – more than others thought necessary. She taught us to be 'good-finders,' to find the good in others and in all situations. Mary Kay gave us a clear path to follow. She taught us to set goals, to excel, to be valuesdriven. She designed the marketing plan to reward being accomplishment-oriented and drawn to achievement. She knew that working only for money would not be rewarding, but accomplishments would be life-lasting and character-building."

Reflecting for a moment on the heritage that has enriched her life, Sylvia admires the way Mary Kay Ash provided superb products that get results and taught Independent Beauty Consultants to showcase those results at parties, joining with a hostess who earns her own reward. "We're all about customizing products to meet individual needs, following up and following through, building strong relationships and trust," she says. "We've been doing that for 45 years, and now is the perfect time to be No. 1 in the world. We've just been preparing for the best years of our lives!"



No matter what a woman's season of life. the Mary Kay opportunity offers the freedom and flexibility to create a business that fits her needs. Do you know someone who's recently become unemployed, or is working in a temporary job, and needs money? Maybe your neighbor took a few years off to have a family, and now she's looking for a fun way to get back into the swing of things - and still have time for her husband and children. When you're talking to potential team members, you can remind them that having a full-time Mary Kay business doesn't have to be the goal they start out with. But it just might become more than they originally envisioned, turning out to be the perfect solution for their business and personal needs!

ndependent Sales Director Amanda Prenger of Jefferson City, Mo., in the Independent Senior National Sales Director Janet Tade Area, has a fond memory that still comes back to her in living color. "My mom always used Mary Kay® products from the time I was this big," Amanda demonstrates with her hand waist high, "and the thing I loved most was her pink compact and her green masks." She mimics how her mother used to apply green Revitalizing Mask, still available in the Classic Basic Skin Care line, all over her face and throat. "I thought those masks were so cool," she recalls. "So when I got old enough to start wearing makeup, I naturally wore Mary Kay® products." Then one day Amanda's dad, a construction engineer, came home and was talking about a job he had just started. He was remodeling Independent Senior Sales Director Annette Oxley's house, and Annette had sent him home with a gift basket for "his girls" - Amanda, her mom and Amanda's sister. "Daddy told us all about how well Annette had done with her Mary Kay business, how she was making 'great money,' wearing diamonds, 'driving pink' and going on trips around the world. We were thrilled to receive that basket, and because our Independent Beauty Consultant was no longer available, we would have someone to fill our next orders. It was

At the time, Amanda was finishing up her freshman year of college. She had spent the whole year working 40 hours per week and going to school full time, applying for and receiving student loans for whatever her job didn't cover. "And believe me, that was a LOT!" she laughs. "With summer rolling around, I decided I needed a second job to help put away money for my sophomore fall semester. Annette's name popped up in conversation again, and I told my parents, 'I think I could do Mary Kay. I have friends who I believe would buy from me, and Mom, you and I already use the products. Maybe I could make

some extra money." Amanda's dad thought it was a great idea and offered to call Annette to see if she would share some information. The next evening, Amanda and her mom and dad went to Annette's house and spent nearly three hours talking about her business, how she worked it and where she was taking it. "I was amazed!" Amanda says. "I made up my mind fast that this was something I was going to do. At least I could try it."

Looking back, Amanda says what she appreciated most about her mentor was that Annette didn't in any way make her business seem like a "get-rich-quick scheme." "She showed me how she had built her business from the start with a skin care class or two each week and how that modest beginning, coupled with steady effort, grew into a profitable, consistent business with a loyal customer base, lifelong friends and success stories of team members and unit members who were thankful for the chance to make the extra money they needed or earn the use of a Mary Kay Career Car. Based on her I-story, I was inspired and excited about this opportunity more than anything I had ever heard of." So Amanda started her own Mary Kay adventure, becoming an Independent Beauty Consultant and then an Independent Sales Director while still in college. Her mom and sister became team members in her personal unit. "They're my strongest supporters," she says proudly, "along with my dad, who got this whole ball rolling from the beginning." And those student loans she incurred? Her eyes twinkle, and she smiles triumphantly. "After my freshman year, I paid them off from my Mary Kay® product sales each semester as I went. What a blessing!"

So Good. It's Habit-Forming

It's not hard to figure out why Amanda took her college sales experiment and ran with it, turning it into a post-graduate life full of promise and rewards. The perfect fit came naturally. Talk to her for just a few moments, and you can tell that happy sparkle in her eyes is genuine. "I admit it, I'm a people person. Ever since I was little, I've been addicted to people. I just love talking to them and finding out all about them. I earned my bachelor's degree in sociology and intended to be a social worker because I wanted to help people. What I quickly realized about that role is that, while I would be helping people, there wouldn't be much room to completely fix their problems due

to rules and regulations. That's what I LOVE, LOVE, LOVE about Mary Kay! I can truly help women, in my own style, at my own pace. My customers can come to me with any number of cosmetics and skin care – even life – situations, and I have solutions. When they say 'I need to lighten the dark circles around my eyes,' or 'I'd love to get rid of the age spots on my forehead,' or 'Give me a dramatic color look for my wedding,' or 'Show me how to make extra money,' I can offer options. Some say they would love to earn the use of a Mary Kay Career Car and sell their own car, or they want to meet some spiritually similar women and make new friends. It feels so good to know I can solve all those problems, wants and desires! I can meet a woman at a party who isn't feeling that great about herself and give her a sincere compliment and a new color look, and when we're finished, she's looking and feeling great about herself and making plans about where she's going now that she has her makeup in tip-top shape! That's the most rewarding feeling in this business. I leave every appointment feeling like I did everything I could to make that woman feel great about herself and brighten her day. Talk about addictive!"

Amanda was especially drawn to the Mary Kay opportunity because it sounded flexible and fun, not just financially rewarding. "After working long hours and going to class, I needed something that would keep my interest and make me want to get out there and do it," she admits. "It also needed to be worth my time. I could have worked a second job at the mall, for instance, but working three-and-a-half extra hours in the evenings at a second job not only would have taken time away from my homework, it probably wouldn't have provided even an extra \$100 per week, and that was discouraging. I felt just the opposite about Mary Kay. If I had a big presentation or exam, if it was finals week, I didn't have to hold any appointments, and I wasn't penalized for it. Instead, I worked, had fun and made money on my own schedule. I couldn't wait to gather with the girls in the dorm or wherever for our next Mary Kay® party and meet possible new customers and potential team members." Amanda describes how she worked her shift at the nursing home, where she was an intern for her degree plan, then left and held skin care parties. "People would ask how I did that without being exhausted. I answered honestly that, yes, I felt tired at first, but after being in the hostess's home for five

minutes – setting up products and talking about who was coming and what free products she was going to earn from me – I was always energized, enthusiastic and excited. When I left knowing that I had helped women pick out the right products for their needs and also made substantial money, I couldn't wait to go do another one!"

Although after college Amanda thought her Mary Kay business would be just a sideline to her fulltime career, she realized she had something more to work with when her "Mary Kay money" began to surpass the income from her full-time job at the nursing home. "That's when I saw that this could be a legitimate, moneymaking venture," she explains. "When I quit my job to pursue Mary Kay full time, I remember feeling both nervous and excited, but it was the feeling of nervousness that pushed me to work and achieve. It was the best decision I could have made. I thank God I decided to take a chance on myself and give my business my full-time attention. People tell me the first thing they notice about me is that I'm always happy and in a great mood. I tell them that's because with the opportunity Mary Kay has given me, I don't have to participate in ANYTHING, including a J-O-B, that doesn't make me happy!"

A Life Path to Grow On

She may have begun her Mary Kay business reaching out to other college students, but today Amanda markets to all age groups and backgrounds. "We all know women have very different needs at every point of life, and the amazing thing about Mary Kay is that no matter where you are, you can make success happen with this opportunity. I've experienced tremendous personal growth, tangible rewards, thrilling recognition and a deeper bond with my mom and sister, not to mention heartwarming, lasting friendships with my Mary Kay sisters, customers and unit members. Annette and my Independent Senior National Sales Director, Janet Tade, have inspired me every step of the way, and I can't imagine my life without their example and that of other Mary Kay women. I feel so blessed to have found this opportunity so early in life. But I also know that it's never too late to take advantage of this incredible opportunity. It's never too late to find happiness through the work you do and the lives you touch. Where else can women go, at any age or stage, and settle into such a perfect fit? We have it all!"

the road to seminar 2010: a little planning can take you all the way!

Seminar 2009 isn't yet a shimmering memory, and already there are countless women who are setting goals and planning their strategies for shining brightly on-stage next year. Wouldn't you love to join them at the premier Mary Kay event, where hard work, Golden Rule customer service and legendary sisterhood are rewarded like nowhere else? You wouldn't want to miss the biggest investment you can make in your business, the education, ideas and "insider info" that will pay off for years to come. Not sure you can pull it off? Not so fast, say those who know the planning drill, the ones who start building their special-event nest egg six, eight, even 12 months before they'll need it.

One advance planning advocate is **Independent Sales Director Jane Davidson Seibert** of Forsyth, Ill., who practices what she teaches to those in her unit.

Step 1: Count Your Costs

"I've simply fine-tuned the process I heard about from others years ago, and I've worked it every year with great success," says Jane, a former Wall Street banking professional. "The secret is consistency, as in everything we do. A great side effect is that this plan develops strong Star Consultants and provides funds for events, advances and annual workshops year-round." Among the forms and worksheets she's created, Jane uses a "Wheel of the Fortunate" — a pie chart that illustrates ways for Independent Beauty Consultants to "earn" a portion or all of their registration costs and other expenses. "Independent Executive National Sales Director Karlee Isenhart uses the wheel concept, and the Independent Elite Executive National Sales Director Emeritus Pat Fortenberry Area used it for years," says Jane. "Mine has a fill-in-the-blank column for Registration, Airfare, Hotel, Clothing, Meals, Spending Money, Taxi and other categories that I tally to get the total sum I'll need to work toward. It's important to get concrete amounts fixed in your mind so you can hold skin care classes that produce the profits that in turn you can apply toward your special events fund."

Step 2: Multiply and Divide

Jane starts her Seminar budget planning a full year in advance. One of her worksheets has a reminder about how many wholesale orders are needed each month to reach Star Consultant status, noting how many Miracle Sets or other popular skin care treatments it would take to get there. She divides her savings year into bite-sized chunks such as "Seminar Registration," which is funded in her system in April, "when you've earned Priority Arena Seating as an on-target Quarter 4 Star Consultant, or you're tracking a Court for Sales or Sharing," she explains. "Approximately four '\$100 days,' and you're there!" Jane emphasizes the importance for everyone, and especially new Independent Beauty Consultants, to attend all Company events. "Every single one is life- and career-changing. Each one of us deserves to see what rewards the future can hold if we are willing to do the work. I know without a doubt I would not have a life of abundance with Mary Kay if my dear friend and then Independent Senior Sales Director — Independent Future Executive Senior Sales Director Karen Cunningham — hadn't begged me to go to my first event. I haven't missed one since!"

As you work your plan and envision yourself as a Star Consultant, sitting in the arena with the "live action" going on all around you, just remember that each party you hold, each facial appointment, skin care class and open house helps get you there. Open house? Oops, check that calendar. It's not too early to start planning holiday parties that move you that much closer to your Seminar 2010 goals. Why not start today?



Seeking Success? Make Special Events a Way of Life!

As Jane says, if you want to experience all that Mary Kay has to offer, you won't want to miss a single Company event in the Seminar year. Check out next year's dates and themes, so you can start planning now to attend:

Leadership Conference 2010: Project Starmaker!

San Diego, Calif.
Jan. 10–13
Sapphire, Emerald and
Pearl Seminars

San Diego, Calif.

Jan. 13–16

Diamond and Ruby Seminars

Career Conference 2010: *Project Starpower!*

March 19–29 (A complete list of cities and dates will be posted on the Mary Kay InTouch® Web site, so you'll want to keep checking back.)

Seminar: Project Superstar!

Dallas, Texas
Sapphire – July 21–24
Emerald – July 25–28
Pearl – July 28–31
Diamond – Aug. 1–4
Ruby – Aug. 4–7

six most important habits of a **star consultant**

Embracing the Star Consultant program means you want to sell – and earn – an income! Exclusive quarterly prizes are part of the fun, but the true reward means you'll be operating your Mary Kay business by building a strong customer base and selling products. Here, Independent Executive Senior Sales Director Kim McClure of Cranberry Township, Pa., shares her "Six Habits to Reach Star Consultant Status."



Talk. Talking is the most powerful way to transform potential customers into actual customers. The more customers you have, the more sales you have and the more consistently you'll be a Star Consultant. Talk about the benefits of the product; talk about how great the opportunity has been for you. Talk about how you'd love to get together with your potential customer to pamper her or get her opinion of the products and then exchange phone numbers. Talking is how women make emotional connections.



Stay in contact with your customers.

Use the Preferred Customer Program. Follow up to see how they liked the products. Make personal phone calls. Sure, e-mail is convenient, but don't forget how to use the



phone. Of course, don't become a nuisance, but do stay in contact – let's call it being "respectfully available." And you can use Mary Kay's 2+2+2 rule – follow up two days after they purchase new items from

you, then two weeks after the initial appointment to check in and schedule a personal color appointment. Then touch base every two months after that.







Make it your goal to offer unbelievable

CUSTOMER SERVICE. Help your customers see that what you do for them goes so far above and beyond that they would never even think about taking their business elsewhere. When they buy from you, they're also getting your Golden Rule customer service in the bargain. Consider the benefits of keeping their favorite products on hand. Utilize the giftwith-purchase program; offer it to everyone. Remind your customers about the Mary Kay® satisfaction guarantee, and if they need to use it, honor it enthusiastically. Show them you're happy to deliver product to their homes. And, of course, make it your goal to deliver each customer's products within 48 hours of her order.

Work the challenges to stay motivated. Many Company challenges break down the Star Consultant quarterly contest into bite-sized pieces. That will help you stay motivated. Nothing motivates like success, and if you're setting and achieving frequent and realistic goals, you start to feel like you can do anything. And you can! Use those challenges to stay focused and on track.

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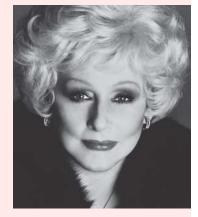
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Listen. Your goal is not to tell and sell her everything in your inventory whether she wants it or not — that's the department store's mentality. Your goal is to listen to her, understand what she wants, then recommend the right products to meet that need. The title "Independent Beauty Consultant" gets right to the heart of it. That's how you build strong relationships based on trust.

Get out there and sell! The more you sell, the more your selling skills improve. And don't stop! When you're really pumped up because you just made a great sale, seize the moment, use that energy, call some new prospective customers. They'll sense your excitement and become energized by your enthusiasm. They'll want to be part of whatever it is you're offering them!

Reflections

Your attitude will be the most significant factor in your success, for with the right attitude you can do everything wrong and still succeed. But with the wrong attitude you can do everything right and fail. So if you think you can,



you can! But if you think you can't, you're right. The greatest undeveloped territory in the whole world is right under your hat.

- Mary Kay Ash

Dates to Remember

JULY 2009 W (11) (13) (22) **(28)** (27) (29) **AUGUST 2009** S 8 **(15)** (20) (18) (19) (22) **(25)** (27) (29) (26)

- Postmark cutoff for Independent Beauty Consultants to mail Commitment Forms to begin Independent Sales Director qualification this month.
- Online Sales Director-in-Qualification Commitment Form available beginning 6 a.m. Central time.
- Last day to submit online Sales Director-in-**Qualification Commitment Form. Commitment Form** available until midnight Central time.
- Last day of the month for Beauty Consultants to place telephone orders (until midnight Central time).
- Last day of the month for Beauty Consultants to place online orders (until midnight Central time).
- Last business day of the month. Orders and Independent Beauty Consultant Agreements submitted by mail or dropped off at the branches must be received by 7 p.m. local time to count toward this month's production.
- Online Independent Beauty Consultant Agreements accepted until 7 p.m. Central time.

This Month:

July 1: Seminar 2010 contest period begins. Class of 2009 Offspring Challenge ends. Customers Count Challenge for 2009-2010 begins.

July 3: Company holiday. All Company and branch offices closed.

July 4: Independence Day. Postal holiday.

July 15: Postmark deadline to earn the first monthly product bonus. Ruby Seminar begins. Beaut-e-News® e-mail newsletter begins e-mailing midmonth to customers.

July 16: Fall/Holiday 2009 Preferred Customer Program online enrollment (monthly and quarterly) begins.

July 19: Sapphire Seminar begins.

July 20: June Career Car qualifier paperwork due to Company.

July 22: Emerald Seminar begins.

July 26: Pearl Seminar begins.

July 29: Diamond Seminar begins.

July 31: Summer 2009 Preferred Customer Program mailing of the Month 2 brochure begins. (Allow 7-10 business days for delivery.)

Next Month:

Aug. 1: Class of 2010 Offspring Challenge begins.

Aug. 10: Mary Kay InTouch® Go launches to all sales force members.

Aug. 15: Postmark deadline to earn second monthly product bonus. Last day to enroll online for the Fall/Holiday 2009 Preferred Customer Program mailing of The Look. Beaut-e-News® e-mail newsletter begins e-mailing midmonth to customers.

Aug. 16: Third monthly product bonus begins. Aug. 20: July Career Car qualifier paperwork due to Company.

Prepare for Success With the Ready, Set, Sell! Bonus.

Don't forget, the Ready, Set, Sell! product bonus for new Independent Beauty Consultants is waiting to help your new team members jump-start their businesses! Here are the suggested retail values of the bonuses available through Sept. 15, 2009. Refer to the Ready, Set, Sell! Inventory Options for New Consultants brochure for full details.

INITIAL WHOLESALE SECTION 1 ORDER:	NEW CONSULTANT PRODUCT BONUS SUGGESTED RETAIL VALUE:
\$600	\$114
\$1,200	\$217
\$1,800	\$362
\$2,400	\$447
\$3,000	\$561
\$3,600	\$646

Remember, sales tax is required on the suggested retail value of the bonus. If you qualify for the free customized color look, please add the \$113.50 suggested retail value to the bonus value. Include the total bonus value in the amount subject to sales tax on the Consultant order form.

Note on Bonus Information

This will be the last month that the Ready. Set. Sell! product bonus chart and detailed BizBuilders bonus chart shown here are published in *Applause®* magazine. From now on, please check the Mary Kay InTouch® Web site on a monthly basis for this information.

Product Updates

- During the Sept. 16 quarter, TimeWise® Firming Eye Cream and Samplers, TimeWise® Targeted-Action® Line Reducer and Samplers, TimeWise® 3-In-1 Cleansing Bar and Extra Emollient Night Cream and Samplers will begin phasing into the rebranded pink and black packaging.
- · Rebranded Paper and Plastic Shopping Bags will begin phasing in within the next few months.

Find It Online – What's on Mary Kay InTouch®

Check out some of the following tools currently available. You may find everything you need for your Mary Kay business and more!

- Recognition/Contests. Find details on new contests and challenges that start with the new Seminar year.
- Beauty Consultant Enrichment With Pacesetters. Participate in this month's exciting *Pacesetters* Challenge to help you get your month off to a great start! And when you complete at least nine challenges from January through December 2009, continuing to work your business consistently, there will be something special in store for you! Go to Education > Beauty Consultant Enrichment Program

to learn more and download the featured CD.

BizBuilders Bonuses!

Free** products with each qualified order! Check out these bonuses, quantities and values, available when you place a product order July 16 - Aug. 15.

Total Section 1	Month 2 Bonus*	Bonus Suggested Retail Value**
\$400 sugg. retail/ \$200 wholesale	50% Discount/ Earned Discount Privilege	
\$800 sugg. retail/ \$400 wholesale	1 Mary Kay® After-Sun Replenishing Gel	\$12
\$1,200 sugg. retail/ \$600 wholesale	1 Mary Kay® After-Sun Replenishing Gel 1 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 1 (pk./6) Women's Eau de Toilette Sampler Cards	\$12
\$1,600 sugg. retail/ \$800 wholesale	2 Mary Kay® After-Sun Replenishing Gels 1 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 2 (pk./6) Women's Eau de Toilette Sampler Cards	\$24
\$2,400 sugg. retail/ \$1,200 wholesale	3 Mary Kay® After-Sun Replenishing Gels 1 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 3 (pk./6) Women's Eau de Toilette Sampler Cards 1 Mary Kay® Brush Collection	\$84
\$3,600 sugg. retail/ \$1,800 wholesale	4 Mary Kay® After-Sun Replenishing Gels 2 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 4 (pk./6) Women's Eau de Toilette Sampler Cards 2 Mary Kay® Brush Collections	\$144
\$4,800 sugg. retail/ \$2,400 wholesale	5 Mary Kay® After-Sun Replenishing Gels 2 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 5 (pk./6) Women's Eau de Toilette Sampler Cards 3 Mary Kay® Brush Collections	\$204
\$6,000 sugg. retail/ \$3,000 wholesale	6 Mary Kay® After-Sun Replenishing Gels 2 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 6 (pk./6) Women's Eau de Toilette Sampler Cards 4 Mary Kay® Brush Collections	\$264
\$7,200 sugg. retail/ \$3,600 wholesale	7 Mary Kay® After-Sun Replenishing Gels 2 (pk./5 ea.) Color Cards in Reds, Metals and Pinks 7 (pk./6) Women's Eau de Toilette Sampler Cards 5 Mary Kay® Brush Collections	\$324

Although these BizBuilders bonuses are not available to new Independent Beauty Consultants with their initial orders, they are eligible for the Ready, Set, Sell! product bonuses. See this issue of Applause® magazine for the Ready, Set, Sell! bonus values and the Ready, Set, Sell! brochure for additional details.

*Independent Beauty Consultants will receive Seminar contest credit on all Section 1 retail products and gifts with purchase, but not Section 2 products distributed through this program.

**Tax is required on the suggested retail value of Section 1 products. Add applicable bonus values to the Taxes area in the Summary Section of the Consultant order form. We reserve the right to substitute another bonus of equal or greater value in the event supplies are depleted.

Go-Give® Award

Congratulations to the winners for August 2009.

The Go-Give® Award is given in memory of Independent National Sales Director Sue Z. Vickers to recognize **Independent Sales Directors** who best exemplify the Golden Rule, helping others unselfishly and **Supporting** adoptees as much as unit members.

If you know an Independent Sales Director who has displayed the Go-Give® spirit, why not nominate her for the monthly Go-Give® Award? The Go-Give® nomination form is available on the Mary Kay InTouch® Web site under "Recognition."



Ruby Independent Senior Sales Director Began Mary Kay October 1980 Sales Director Debut January 1986 Offspring two first-line; two second line **National Sales Director** Go Give Area **Honors** Premier Club qualifier; Circle of Honor; seven-times Circle of Achievement; gold medal winner; estimated highest monthly unit retail: \$57,056 Personal Lives in Lansing, Mich. Husband, Carlos; son, Ben; daughter, Beth; three grandchildren Favorite Quote "Obstacles are what you see (or focus on) when you take your eyes off your goal!" **Independent Beauty Consultant** Judy Wisniewski of Montague, Mich., says, "Every year at January Jubilee, Judy makes sure we have

great teachers and speakers. We

always have a good time and learn



Sapphire **Executive Senior** Began Mary Kay November 1979 Sales Director Debut December 1981 Offspring three first-line; two second-line **National Sales Director** Jana Cox Honors Premier Club qualifier; Circle of Honor; 12-times Sales Director Queen's Court of Personal Sales; six-times Circle of Achievement: Double Star Achievement; gold medal winner; estimated highest monthly unit retail: \$42,190 Personal Lives in Hot Springs, Ark. Husband, Mike; son, Brandon; daughter, Crystal Favorite Quote "I can do all things through Christ who strengthens me." Philippians 4:13 **Independent Sales Director** Christy Cox of Rogers, Ark., says, "Brenda has driven many four-hour trips to educate me and my team. One trip was a surprise visit at our Northwest Arkansas awards meeting.'



Emerald Independent Executive Senior Sales Director Began Mary Kay January 1995 Sales Director Debut November 1997 Offspring seven first-line **National Sales Director** Go Give Area Honors Cadillac qualifier; Star Consultant; monthly Go-Give® Award winner, May 2002; six-times Circle of Achievement; three-times Circle of Excellence; gold medal winner; estimated highest monthly unit retail: \$99,629 Personal Lives in Folsom, Calif. Husband, Chuck; sons: Michael, Chad; daughter, April; one grand-Favorite Quote "If just one more woman finds out how truly great she is, it will be a great day!" **Independent Beauty Consultant** BriAnne Wilberg Eaton of Sacramento, Calif., says, "Candy loves her unit, offspring and adoptees to success by making sure they are properly educated and that her adoptees always feel they are a part of her unit."



Pearl Began Mary Kay July 1992 Sales Director Debut November 1993 Offspring three first-line **National Sales Director** Barbara Stimach Honors Cadillac qualifier; Star Consultant; four-times Circle of Achievement; gold medal winner; estimated highest monthly unit retail: \$52,263 Personal Lives in East Amherst. N.Y. Husband, Ned; sons: Andrew, Matthew, Patrick; daughters: Abby, Emily Favorite Quote "'For I know the plans I have for you,' declares the Lord, 'plans to prosper you and not to harm you, plans to give you hope and a future." Jeremiah 29:11 **Independent Beauty Consultant** Saundra Burns of Lockport, N.Y., says, "Amy was a great support during my mom's illness and after her passing. She knows how to balance her home, her husband, her five children and her Mary Kay business.



McPheeters

Diamond Independent Executive Senior Sales Director Began Mary Kay July 1988 Sales Director Debut July 1989 Offspring six first-line; seven second-line **National Sales Director** Dalene Hartshorn Honors Cadillac qualifier; Star Consultant; monthly Go-Give® Award winner, July 1999; 14-times Circle of Achievement; four-times Circle of Excellence; gold medal winner; estimated highest monthly unit retail: \$118,381 Personal Lives in Lawrence, Kan. Husband, Jeff; sons: Isaac, Paul, Benjamin Favorite Quote "Enlarge the place of your tent, and let the

curtains of your habitations be stretched out; spare not; lengthen your cords and strengthen your stakes, for you will spread abroad to the right hand and to the left; and your offspring will possess the nations and make the desolate cities to be inhabited." Isaiah 54: 2-3

Independent Sales Director Andrea Shields of Olathe, Kan., says, "Priscilla has given the Independent Sales Directors in the entire Kansas City area the amazing Cadillac class and track to run on. I am a successful Sales Director because of Priscilla and the Cadillac class."

so much.'

Be the Staryou are!

2009-2010 Star Consultant Program June 16, 2009 – June 15, 2010

Stars are within your reach! You can be a Star at Seminar 2010 by building your customer base and your selling power during each quarter of the year! Just take part in the Star Consultant program from June 16, 2009 – June 15, 2010, and you also can enjoy exclusive rewards and a fabulous luncheon at Seminar 2010 when you qualify! Why not make this your year to increase your customer base, provide Golden Rule customer service and make your business work for you? It's in the stars!

Earn Points by Selling and Team-Building

You have two ways to earn points through the Star Consultant program each quarter: selling and team-building!

When you place a minimum of \$1,800 in wholesale Section 1 orders* in any contest quarter, you can achieve Sapphire Star Consultant status. When you do, you get:

- To choose a prize from the 1,800 prize category.
- A Ladder of Success pin with a Sapphire gemstone.

It only gets better from there! With each higher contest category you achieve, the prizes are more enticing! By adding personal team members for 600 contest credit points each, you can move up even faster. You'll find all the details in the enclosed Quarter 1 *Star Consultant Program* brochure.**

Star Dates

Keep these quarterly Star Consultant program dates in mind and plan accordingly.

- Quarter 1 June 16 Sept. 15, 2009
- Quarter 2 Sept. 16 Dec. 15, 2009
- Quarter 3 Dec. 16, 2009 March 15, 2010
- Quarter 4 March 16 June 15, 2010

And remember, when you sell, you earn. It's that simple!

*A minimum of \$1,800 in wholesale Section 1 orders postmarked within the contest quarter is required to qualify as a Star Consultant.

**Quarterly Star Consultant Program brochures are included in the August, November, February and May issues of Applause® magazine to help you plan and aim for your ultimate prizes!



MARY KAY®

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- * A qualified new personal team member is one whose Independent Beauty Consultant Agreement and a minimum of \$600 in wholesale Section 1 orders are received and accepted by the Company during the contest period. The same rules apply for the maximum number of new team members in a month as for the Queen's Court of Sharing.
- ** A maximum of 13 new actual team members in any calendar month may count toward the 24 required. A new team member who becomes qualified will count toward the monthly maximum of 13 in the month her signed Independent Beauty Consultant Agreement is received and accepted by the Company, not the month she becomes qualified.